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DEPARTMENT OF MEDICAID SERVICES  
BEHAVIORAL HEALTH TECHNICAL ADVISORY COMMITTEE

Capitol Annex  
702 Capital Avenue, Room 125  
Frankfort, Kentucky

September 3, 2019  
commencing at 1:00 p.m.

Jolinda S. Todd, RPR, CCR(KY)  
Registered Professional Reporter

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A T T E N D A N C E

TAC Committee Members:

Sheila A. Schuster, PhD, Chair

Valerie Mudd

Mike Barry

Steve Shannon

1 MS. SCHUSTER: All right. Good afternoon.  
2 If you are here for the Behavioral Health  
3 TAC meeting, you are in the right place at  
4 the right time so welcome. And let's go  
5 around and do introductions as we usually  
6 do. And we'll start in the far corner over  
7 there with Dr. --  
8 MS. McKUNE: Hi, I'm Liz McKune with  
9 Passport Health Plan.  
10 MR. HANNAH: Dave Hannah with Passport.  
11 MR. CAIN: Micah Cain with Passport.  
12 MS. WHITE: I'm Shannon White with  
13 Centerstone Kentucky. I'm hiding in the  
14 corner back here.  
15 MS. SCHUSTER: Shannon doesn't want anybody  
16 to ask her anything about Supreme Court  
17 rulings.  
18 How about up here in the front?  
19 PARTICIPANT: Thanks for bringing it up.  
20 MR. BLACKBURN: Shan Blackburn from the  
21 Pathways.  
22 MR. KELLY: Marc Kelly, Pathways.  
23 MS. LAKES: Anita Lakes, New Beginnings.  
24 MR. BARRY: Mike Barry, PAR, People  
25 Advocating Recovery.

1 MR. SHANNON: Steve Shannon, KARP, member  
2 of the TAC.  
3 MR. JOHNSON: Dustin Johnson with Aetna.  
4 MS. BOWLING: Sarah Bowling with Aetna.  
5 MS. STEARMAN: Liz Stearman with Anthem.  
6 MR. RUDD: Andrew Rudd, Anthem.  
7 MS. SCHUSTER: Okay.  
8 MR. WICKEY: Bert Wickey, Johnson &  
9 Johnson.  
10 MS. JESSEE: Rebecca Jessee, Janssen.  
11 MR. BALDWIN: Bart Baldwin, Kentucky Health  
12 Resource Alliance, United Kentucky.  
13 MS. SCHUSTER: You're sitting in for --  
14 MR. BALDWIN: -- and the other behavioral  
15 health stuff.  
16 MS. SCHUSTER: -- for Sarah --  
17 MR. BALDWIN: Yeah.  
18 MS. SCHUSTER: -- who is still out on  
19 maternity leave; right?  
20 MR. BALDWIN: Yes.  
21 MS. SCHUSTER: Okay.  
22 MR. CALLEBS: Johnny Callebs, The Columbus  
23 Organization.  
24 MS. HASS: Mary Hass. I'm with the Brain  
25 Injury Association, Kentucky Chapter

1 Legislative Advocate.

2 MS. ABBOTT: Susan Abbott, P&A.

3 MS. SHUFFETT: Christy Shuffett, New

4 Beginnings.

5 MS. LOY: Beverly Loy, Adanta.

6 MS. SAVAGE: Meg Savage, Kentucky Coalition

7 Against Domestic Violence.

8 MS. SCHUSTER: Yeah, we got them over

9 there.

10 PARTICIPANT: Oh, you do?

11 MS. SCHUSTER: Yeah.

12 PARTICIPANT: I'm sorry.

13 MS. PAXTON: Julie Paxton, Mountain

14 Comprehensive Care Center.

15 MS. ADAMS: Kathy Adams, Children's

16 Alliance.

17 MS. SANDWOOD: Michelle Sanborn, Children's

18 Alliance.

19 MS. GUNNING: Kelly Gunning, NAMI Lex.

20 MS. MUDD: Valerie Mudd, NAMI Lexington,

21 Participation Station and member of the

22 TAC.

23 MS. JOHNSON: Ramona Johnson, Bridgehaven

24 in Louisville, Kentucky.

25 MR. BALDWIN: Brad Leedy with Bridgehaven.

1 MS. SCHUSTER: Great.

2 PARTICIPANT: We've got some people --

3 MS. SCHUSTER: Oh, I'm sorry.

4 MR. VENNARI: Joe Vennari, Humana

5 CareSource.

6 MS. MOWDER: Kristan Mowder, Humana

7 CareSource.

8 MS. SCHUSTER: Okay, great. So we have a

9 quorum. We have Valerie Mudd, Steve

10 Shannon, Mike Barry and myself as members

11 of the TAC. Gayle DiCesare had e-mailed me

12 and said she had to go out of town. And

13 Sarah is still on maternity leave.

14 So I sent out to you-all -- and you

15 also have it in your packet, the minutes

16 from the July 9th Behavioral Health TAC

17 meeting, which we adopt from the report that

18 was given by Steve Shannon at the July 25th

19 MAC meeting. So I would entertain a motion

20 from one of the TAC members to approve the

21 minutes.

22 MS. MUDD: So moved.

23 MS. SCHUSTER: Valerie.

24 MR. SHANNON: Second.

25 MS. SCHUSTER: And Steve second. All in

1 favor signify by saying aye.  
2 PARTICIPANTS: Aye.  
3 MS. SCHUSTER: And opposed, like sign.  
4 (No response.)  
5 MS. SCHUSTER: All right. Thank you very  
6 much.  
7 Steve, was there any report you wanted  
8 to make from the July 27th, MAC meeting?  
9 MR. SHANNON: No.  
10 MS. SCHUSTER: There was no report?  
11 MR. SHANNON: The report was given. It was  
12 a wonderful experience for KARP.  
13 MS. SCHUSTER: Let the record show that  
14 Steve really enjoyed the experience. We  
15 might let him do it again since he enjoyed  
16 it so much.  
17 Welcome, we've got sign-in sheets.  
18 Hi, Abner. And handouts here.  
19 (Dr. Rayapati enters the meeting.)  
20 MS. SCHUSTER: And I sent you-all -- I  
21 believe I sent those out, the responses  
22 from DMS to our July recommendations. They  
23 were received with great acclaim. Not.  
24 So the Commissioner was very clear in  
25 telling us that we are not advisory to

1 Medicaid. We are advisory only to the  
2 Medicaid Advisory Council, which is advisory  
3 to Medicaid. Now, I see that as at least  
4 being advisory once removed, but apparently  
5 that is not.

6 MS. MUDD: We have to take an extra step  
7 up, I think.

8 MS. SCHUSTER: Yeah, that's not what the  
9 Commissioner wanted to share with us. This  
10 was in -- you know, we've made this  
11 recommendation before, that it would be  
12 super helpful if the Medicaid Department  
13 would discuss with us, since we have some  
14 expertise in this area, some of the changes  
15 that they are proposing, either in  
16 regulations or in rates or any number of  
17 things, change in policy, and let us  
18 respond to it beforehand, as opposed to  
19 after it's in place and then everybody is  
20 upset and coming back and responding to it  
21 then. But it doesn't look like that's  
22 going to happen.

23 MS. SANBORN: Can they respond to the MAC?

24 MS. SCHUSTER: I'm sorry?

25 MS. SANBORN: Why would they respond to the



1 MAC if they don't want to respond to the  
2 TAC? If they respond to the MAC, would --  
3 isn't that the purpose of that group?

4 MS. SCHUSTER: You know, the MAC has raised  
5 that issue, Michelle, a number of times.  
6 And, in fact, if you go back to the  
7 Medicaid waiver, the creation of Kentucky  
8 Health, the MAC was very upset about the  
9 fact that they are advisory and been in  
10 statute for years and years and years and  
11 had not been notified by DMS that there was  
12 any work going on to develop a waiver that  
13 was going to significantly change Medicaid.  
14 And there's not been any response from  
15 Medicaid to that, nor has there been since  
16 then. So I think we can continue to raise  
17 the issue of the -- you know, if you go to  
18 those MAC meetings -- and I missed the one  
19 in July. But, generally speaking, the  
20 Commissioner comes up and responds to  
21 things that are on the agenda without a  
22 whole lot of give and take with the rest of  
23 the MAC, and almost no give and take -- or  
24 actually none, with what the TACs are  
25 recommending or saying.

1 MR. SHANNON: There's no discussion.

2 MS. SCHUSTER: I mean, there really is no  
3 discussion.

4 MR. SHANNON: MAC members may ask a  
5 question, but Medicaid never answers.

6 MS. SCHUSTER: Never answers. Yeah. And  
7 we -- you know, if you've been to those  
8 meetings, when you come up to give your  
9 report, you're really giving your report to  
10 the MAC. You're not giving your report to  
11 the -- to the Medicaid staff. Although,  
12 I've been known to turn and look at them  
13 and say things to them while I'm giving  
14 them my report, because there are things  
15 that we're saying that have to do with  
16 them. But there really is no format for  
17 any real give and take.

18 Now, you remember at the MAC meeting,  
19 maybe back in March, that the MAC did point  
20 out to DMS that they were not responding  
21 very positively to any of the  
22 recommendations from any of the TACs and  
23 they gave some examples. I think several of  
24 ours were on there, as well as some to the  
25 consumer TAC, which they have routinely kind

1 of dissed. And, actually, I don't think  
2 anything really came of that, you know, they  
3 kind of heard it and then went on.

4 I don't know if there's a  
5 recommendation that we can make.

6 MS. MUDD: Listen to us.

7 MS. SCHUSTER: (Laughs). A plea from the  
8 people. You know, to make them more  
9 responsive or -- or interactive.

10 You know, this Commissioner, for  
11 whatever reason, has kind of taken it on as  
12 a personal mission to I think interact very  
13 negatively with the TACs. I didn't print  
14 out for you-all, but they sent a response.  
15 The MAC asked the Attorney General for an  
16 opinion about teleconferencing. And the  
17 Attorney General essentially said, yes, you  
18 can still have an open meeting and meet open  
19 meeting requirements and have  
20 teleconferencing. And when they sent that  
21 out, there was a memo from the Commissioner  
22 that essentially said, yeah, you can do it,  
23 but we're not going to help at all. We're  
24 not going to help you set it up. We're not  
25 going to maintain it or make sure that it

1 meets the requirements. And then it was  
2 followed up with a e-mail from Charlie  
3 Hughes, who is kind of the liaison with the  
4 TACs, saying if you really want to do it,  
5 you would have to work with the IT people  
6 over at the Cabinet and it's \$75.00 an hour  
7 to get their consultation and --

8 MS. MUDD: Ridiculous.

9 MS. SCHUSTER: -- you know, this, that and  
10 the other thing.

11 MR. SHANNON: And I think some TACs will  
12 pay it or they will do it themselves and  
13 have the technology. I think the ones that  
14 don't, it -- it creates an unlevel playing  
15 field.

16 MS. SCHUSTER: Yeah. So we've never pushed  
17 it.

18 MR. SHANNON: Helps the physicians, as  
19 opposed to driving to a meeting.

20 MS. SCHUSTER: Yeah, I think the physician  
21 would do it. The Consumer TAC is looking  
22 at it very strongly, because they have a  
23 consumer member who needs attendant care  
24 and the Cabinet has refused to make any  
25 arrangements to pay for that attendant

1 care, and so it's very difficult for that  
2 individual to participate. And usually P&A  
3 has some staff there to help. And the last  
4 time they had attendant care there and I  
5 don't know who paid for it. I'm sure the  
6 consumer does not have the funds to do  
7 that. And so they're looking, I think,  
8 very strongly at perhaps doing  
9 teleconferencing for the Consumer TAC to  
10 make it easier for people with disabilities  
11 to participate.

12 We've never done it in part, because  
13 we've always gathered a fairly large group  
14 and we've not had trouble getting a quorum.  
15 Most of our TAC members are in the golden  
16 triangle and so forth. Gayle is the  
17 furthest one now, from Owensboro, but --  
18 suffice it to say that there's not a very  
19 positive working relationship, from my  
20 perspective any way, between DMS and the --  
21 and the TACs in terms of how we do our --  
22 our business.

23 MS. HASS: Well, Sheila, don't take it  
24 personally if she doesn't have a -- you  
25 know, I used to have a monthly meeting.

1 And all those have been cancelled, so you  
2 know --

3 MS. SCHUSTER: With -- with the Medicaid  
4 Commissioner?

5 MS. HASS: Basically since Carol came on.

6 MS. SCHUSTER: Well, it's unfortunate,  
7 because like in this next one we're talking  
8 about regulations, like these BHSO Regs  
9 that we've talked about now in two  
10 different meetings. We're going to talk  
11 about it again today. And it caused such a  
12 stir both the mental health BHSOs and the  
13 substance abuse disorder BHSOs, and really  
14 threatened the livelihood of peer support  
15 folks and their ability to maintain  
16 full-time employment while they're in  
17 recovery and working as a --

18 MS. GUNNING: Well, I mean, they provided  
19 the services.

20 MS. SCHUSTER: Yeah, yeah. So she went  
21 through, you know, all the -- all the steps  
22 that they had gone through and so forth. I  
23 was underwhelmed.

24 PARTICIPANT: That wasn't even accurate --

25 MS. SCHUSTER: We recommended --

1 PARTICIPANT: -- that's true.

2 MS. SCHUSTER: We recommended something on

3 KI-HIPP, and they did get a frequently

4 asked questions document. There still are

5 lots of questions being raised by some

6 outside groups, like Kentucky Voices for

7 Health, about whether KI-HIPP is really a

8 program that we want to encourage people to

9 participate in or not. And we raised,

10 again, some concerns about the copays,

11 particularly those below 100 percent of the

12 federal poverty level.

13 MR. SHANNON: In her comment was the first

14 time I heard it articulated that way.

15 MS. SCHUSTER: Which was?

16 MR. SHANNON: That they have a copay, but

17 it can believe waived. They can't be

18 denied services.

19 MS. SCHUSTER: They cannot be denied

20 services.

21 MR. SHANNON: So they still -- so they can

22 accumulate copay debt, essentially.

23 MS. SCHUSTER: Well, and there's been

24 some --

25 MR. SHANNON: Which is meaningless.

1 MS. SCHUSTER: -- some question raised by  
2 some attorneys about whether providers  
3 would be in a position to go after people  
4 if they have continuous lack of copay  
5 payments and they've accumulated a good bit  
6 of debt and whether that would affect  
7 somebody's credit rating, if they have a  
8 credit rating, and some of those kinds of  
9 things that could really put people in  
10 jeopardy. So, yeah, I thought, Steve, that  
11 they didn't have a copay and could not be  
12 denied services.

13 MR. SHANNON: They have -- they have a  
14 copay.

15 MS. SCHUSTER: They have a copay.

16 MR. SHANNON: They must get services.

17 MS. SCHUSTER: Yeah.

18 MR. SHANNON: And they're going to owe  
19 someone \$3.00.

20 MS. SCHUSTER: Yeah. And then we, again,  
21 tried to ask about the 1915(c) waiver  
22 design panels and having access to those  
23 people. And I think they want us to  
24 still -- I'm assuming, Mary, this response  
25 essentially says continue to e-mail.



1 MS. HASS: Yes.

2 MR. SHANNON: Mystery box.

3 MS. SCHUSTER: Mystery box, yeah.

4 MS. HASS: Yeah, state your complaint, then

5 you can -- they would open up the

6 complaint -- not the -- not the complaint,

7 excuse me, the comment line. And that it

8 was still open and I could voice my

9 concerns there.

10 MS. SCHUSTER: This last one, Marc, is that

11 issues that you brought up at the TAC

12 probably four months ago --

13 MR. KELLY: Uh-huh (affirmative).

14 MS. SCHUSTER: -- two meetings ago or so.

15 Do you have any information about anybody?

16 I mean, do you have -- what they're saying

17 is they can't do anything about it until

18 they have a name and a date and, you know,

19 a person who was denied transportation.

20 MR. KELLY: I can come up with that.

21 MS. SCHUSTER: Well, I think that's the

22 only way that we're going to push the

23 envelope on this.

24 Julie, I think when we talked about

25 this four months ago, you said that that

1           happened sometimes in your region, too, in  
2           Mountain, where you have somebody at a --  
3           say a hospital that doesn't have a psych  
4           unit and needs to get transported, a mental  
5           health patient.

6           MS. PAXTON: -- transportation issue.

7           MS. SCHUSTER: And the transportation  
8           issues. I think the only way that we're  
9           going to get on that is to literally get  
10          the Medicaid member's name, serial number,  
11          all that kind of stuff, and a date when  
12          they were denied service. And I think it's  
13          an issue well worth pushing.

14          MR. KELLY: Yeah, I agree.

15          MS. SCHUSTER: Now, DMS says that they will  
16          do something about it if we get them that  
17          information. So we might reach out, Steve,  
18          also, and, Bart, to some other comp care  
19          centers, because I think -- particularly  
20          the ones out in rural areas are definitely  
21          experiencing this.

22                 We also heard from Beth Partin, who is  
23          the chair of the MAC and has her own rural  
24          health clinic out in Adair County, that it's  
25          happening at primary care settings. So they

1 have people that are there, have a mental  
2 health crisis, they can't get anybody to  
3 come and pick them up. So I think we're  
4 going to have to do some reaching out and  
5 get people -- it would be very helpful if  
6 you report something directly to Medicaid,  
7 if you would let me know. I don't need to  
8 know the person's name, but I'd like to be  
9 able to document that Pathways had two or  
10 three people and Mountain had, you know,  
11 three or four people and on these dates  
12 you-all sent that information in. Because  
13 otherwise, there's no way to hold them  
14 accountable to do anything.

15 MR. KELLY: Yeah, I thought they would want  
16 something specific, case specific, so...

17 MS. SCHUSTER: Yeah, yeah. So you're going  
18 to have to have at least a name and a  
19 Medicaid number and a date when they were  
20 denied and maybe the location. Is that  
21 doable, Julie, you think?

22 MS. PAXTON: I think so.

23 MS. SCHUSTER: Okay. Bart, I'll do up an  
24 e-mail or something. We'll send it out.  
25 You can send it to your folks and Steve

1 will send it out as well, because I think  
2 we ought to stay on this because this -- to  
3 me it's a really important issue for us to  
4 pursue.

5 MS. GUNNING: Sheila, is the only -- the  
6 only issue with the private ambulance  
7 company, is that they don't have a payer  
8 source? Because I was -- that was not my  
9 understanding. These are private  
10 businesses, right, that are refusing to  
11 transport people? And is their only reason  
12 for refusing the transport is that there's  
13 no payer source?

14 MR. KELLY: What they say is if they're  
15 ambulatory, that they can't transport.

16 MS. GUNNING: That's what the problem is.  
17 And these are private businesses. I mean,  
18 I don't really know what dog DMS has in  
19 that fight. It's really policy that's the  
20 problem.

21 MR. KELLY: Well, the client's a Medicaid  
22 recipient.

23 MS. GUNNING: Yeah.

24 MR. KELLY: Medicaid would be the payer.

25 MS. SCHUSTER: Yeah.

1 MS. GUNNING: But that's not why they're  
2 refusing to transport them.  
3 MS. SCHUSTER: Well, no, but when you first  
4 brought it up you were being told, oh, no  
5 we don't have to take mental health  
6 patients.  
7 MR. KELLY: That's -- that's --  
8 MS. GUNNING: That's what I mean. Is that  
9 the problem or is it --  
10 MR. KELLY: That's exactly what they were  
11 saying.  
12 MS. GUNNING: -- or is it the payer source?  
13 MR. KELLY: That's what I was told first.  
14 They don't transport any mental health  
15 patients.  
16 MS. GUNNING: Well, that's a  
17 discrimination.  
18 MR. KELLY: And I said, well --  
19 MS. SCHUSTER: Exactly. That's why we  
20 brought it up so strongly.  
21 MS. GUNNING: I mean, it's more of a  
22 discriminatory thing than it is a DMS  
23 issue.  
24 MR. KELLY: Yeah. And I said, well, why?  
25 And they said, well, if they're ambulatory,

1 we don't have to transport. That was  
2 all --  
3 MS. GUNNING: I'm wondering if that.  
4 MR. KELLY: -- based on --  
5 PARTICIPANT: They transport lots of people  
6 who are ambulatory but have medical issues.  
7 MS. GUNNING: That's right.  
8 MR. KELLY: Sure.  
9 MS. GUNNING: It's a parity issue and a  
10 discrimination issue.  
11 MS. SCHUSTER: Yeah, so we're going to need  
12 to know what that reason for denial was,  
13 because we were first told that, oh, no, I  
14 don't have to transport them if they're  
15 mental health. But I think we're -- we're  
16 only talking about the Medicaid folks. I  
17 mean, we can't --  
18 MR. KELLY: Right.  
19 MS. SCHUSTER: -- deal with people that  
20 have private insurance who are not  
21 Medicaid.  
22 MS. GUNNING: Right.  
23 MS. SCHUSTER: But the only way we can get  
24 Medicaid to look at it is --  
25 MS. GUNNING: But I think the -- that they

1 don't want to deal with a group of people  
2 that can be problematic.  
3 MR. KELLY: Well, they said regulation.  
4 They said it's the regulation.  
5 MS. GUNNING: What regulation?  
6 MR. KELLY: Well, that's -- yeah, that's  
7 what I was getting ready to ask. Is it a  
8 Medicaid regulation? Is it a --  
9 MS. GUNNING: I think it's their own  
10 private policy.  
11 MR. KELLY: Is it a licensure regulation?  
12 I guess that would be a -- I don't know.  
13 PARTICIPANT: Unless -- well, there could  
14 be regulations for emergency medical  
15 services providers.  
16 MS. GUNNING: But I don't think they can do  
17 that.  
18 MR. SHANNON: You take Medicaid, you take  
19 Medicaid.  
20 MS. SCHUSTER: Yeah, I was going to say, if  
21 you take Medicaid, you take Medicaid. I  
22 think that's right.  
23 MR. SHANNON: They said they would --  
24 PARTICIPANT: Right. If the client doesn't  
25 meet medical necessity because

1           they're ambu- -- that word.

2           MR. KELLY: Ambulatory.

3           PARTICIPANT: There we go. Then that's why

4           they're using that as the reason that we

5           don't have to transport them. Medicare is

6           not going to cover it. It comes back to

7           your point, there's no payer source.

8           MR. KELLY: I got different answers from

9           different --

10          MS. GUNNING: Of course, you will.

11          They're --

12          MR. KELLY: -- because it was a safety

13          issue, was one. And then we never

14          transport mental health patients because

15          that's a 202A. I said, no, this is

16          involuntary admission.

17          MS. GUNNING: Right.

18          MR. KELLY: And they said, well, we've

19          never transported mental health patients

20          before. I'm like...

21          MS. SCHUSTER: That's what I'd like to nail

22          them on, is that one.

23          MR. KELLY: Yeah.

24          MS. GUNNING: That's the key.

25          MS. SCHUSTER: Because that's -- that's



1 really discriminatory.

2 MS. GUNNING: Yes.

3 MS. SCHUSTER: Okay. Well, let's -- if

4 you-all would go back and see what you can

5 document, I think would be the case and let

6 me know.

7 MR. KELLY: Be easy to find out

8 MS. SCHUSTER: Okay. Thank you.

9 MS. GUNNING: Because their license might

10 be, you know, suspended if they're

11 practicing discriminatory things against

12 certain classes of patients.

13 MS. SCHUSTER: Well, and I think when we

14 talked before -- because I think Sarah was

15 here and said, let's find out what the reg

16 is. If the problem is in the reg, then

17 let's push for some change in the wording

18 to make sure that it encompasses people

19 with mental health issues.

20 MS. MUDD: And it should be just like any

21 other ambulatory service, I would think,

22 that if a patient is -- is admitted then

23 that is covered; right?

24 MS. SCHUSTER: Right. Yeah, should be.

25 PARTICIPANT: Well, I guess that falls

1 under whether it's an emergency or not.  
2 Because I can see where they're saying it's  
3 not medical -- medical necessary for the  
4 emergency transport, but they need a  
5 transport for a voluntary. So it's kind of  
6 splitting hairs.  
7 MR. KELLY: It's a brain emergency.  
8 PARTICIPANT: Huh?  
9 MR. KELLY: It's a brain emergency.  
10 PARTICIPANT: Well, I know. I'm being --  
11 MR. KELLY: Oh, yeah, I know  
12 MS. GUNNING: It's interesting how it's  
13 different from county to county.  
14 PARTICIPANT: If you don't understand what  
15 you're dealing with, why -- why you would  
16 think that.  
17 MS. SCHUSTER: Right.  
18 PARTICIPANT: Not that it's allowable. I'm  
19 just trying to think how -- it's part of  
20 the problem. You know, it may not even be  
21 a Medicare reg. But that's okay. We can  
22 work on that one, too.  
23 MS. GUNNING: I think it's a company issue.  
24 MS. SCHUSTER: Well, I think it may very  
25 well. And it may have a historic --

1           they've never done it, so they're not going  
2           to start now kind of thing, or somebody  
3           said, oh, you don't have to do that, so --  
4           well, it was --

5           MR. KELLY: You know, it was a forceful  
6           response, like they had said that several  
7           times, you know. That was the stock  
8           response, you know, right away.

9           MS. SCHUSTER: All right. Well, let's --  
10          let's pursue that.

11                   Speaking of regs, we have some  
12          concerns about the BHSO regs. We talked  
13          about them at some length last meeting and  
14          the meeting before. I asked Ramona and Brad  
15          to come, because probably Bridgehaven as a  
16          mental health BHSO is just affected as  
17          anybody. You want to talk about what  
18          your -- what you submitted in terms of your  
19          response or what the situation is for  
20          you-all, Ramona?

21          MS. JOHNSON: Yeah, there are -- there are  
22          a number of issues with the regulations,  
23          but the two primary issues that are the  
24          most concerning is that when they started  
25          writing the regs for the substance use

1 providers, BHSO 2 and 3, the original BHSO  
2 regs had language in it that treated people  
3 with severe mental illness and  
4 co-occurring, secondary substance use  
5 disorders. So every -- every reference to  
6 treating a co-occurring disorder, somebody  
7 with a primary severe mental illness has  
8 been stricken from those regulations. So  
9 that puts a BHSO 1, who is treating people  
10 with severe mental illness, who over  
11 50 percent report initially that they have  
12 some form of substance use problem; more  
13 than that after we get them into treatment,  
14 we find out. And we address that  
15 through -- simultaneously in the program,  
16 in our program with dual diagnosis groups,  
17 et cetera. They remove CADC counselors as  
18 billable providers from the BHSO 1 regs.  
19 That's an issue for the substance use  
20 people, too, I believe.

21 MS. GUNNING: Especially for  
22 co-occurring --

23 MS. JOHNSON: Yeah.

24 MS. GUNNING: -- integrated treatment.

25 MS. JOHNSON: And putting -- putting a

1 group of people who have severe mental  
2 illness as their primary diagnosis into the  
3 substance use disorder treatment center  
4 makes no sense at all, because they're not  
5 prepared to deal with the severe mental  
6 illness.

7 MS. GUNNING: They won't.

8 MS. JOHNSON: And won't, right. Can't and  
9 won't. I mean, so it kind of -- it leaves  
10 over 50 percent of people with an SMI  
11 unable to access treatment for the  
12 co-occurring substance use in the same  
13 setting, which is the evidence-based  
14 practice that they treat them together.

15 And I pointed out in both the written  
16 comments that I submitted and then the  
17 comments -- we went to the hearing and made  
18 comments that for people with severe mental  
19 illness, usually their substance of choice,  
20 if you will, is alcohol, maybe cannabis.  
21 You know, they are not the narcotic, they're  
22 not the opioid addicts. They're not the  
23 people who are abusing, you know, Oxycodone  
24 and heroin. They're usually not addicted to  
25 those substances. They have self-medicated

1 with alcohol or cannabis to reduce the  
2 anxiety, to dull the voices. And once they  
3 get into treatment to treat those symptoms,  
4 they very often don't feel the need to use  
5 the substance. Many of them quit using on  
6 their own. And the others, we work with to  
7 help them -- in a harm reduction model to  
8 help them deal with that. So I pointed out  
9 that, you know, I know we're addressing --  
10 we have a serious opioid crisis in the  
11 state. And we are fully supportive of  
12 servicing to treat people with that severe  
13 addiction. I mean, it needs to be  
14 addressed, but not at the expense of people  
15 with --

16 MS. GUNNING: Amen.

17 MS. JOHNSON: -- a severe mental illness,  
18 who need help with alcohol and marijuana,  
19 makes -- just doesn't make any sense. That  
20 was -- and it's been removed everywhere in  
21 the reg. So with every single service,  
22 it's listed, you know, co-occurring.

23 MS. SCHUSTER: Co-occurring --

24 PARTICIPANT: So it's totally out?

25 MS. JOHNSON: Oh, yeah.

1 PARTICIPANT: On one, two and three, or  
2 just the Section 1.  
3 MS. GUNNING: Section 1.  
4 PARTICIPANT: Everywhere.  
5 MR. KELLY: Co-occurring language  
6 removed --  
7 MS. GUNNING: It's removed from two and  
8 three, too.  
9 MR. SHANNON: Yeah, BHSO 1 --  
10 MS. JOHNSON: It's removed from the BHSO 1  
11 regs. Co-occurring disorders are  
12 referenced in the 2 and 3 regs, but not the  
13 SMI part. Just as a co-occurring disorder.  
14 It doesn't say what the rest of it is. And  
15 so my point that I made in writing at the  
16 hearing was that, you know, a simple  
17 language change would -- would fix this.  
18 If you put into the BHSO 1 regs that the  
19 services are provided for people with a  
20 severe mental illness and co-occurring  
21 substance use disorder when severe mental  
22 illness is the primary diagnosis. That's  
23 really all they need to do to allow BHSO 1  
24 to continue treat the population that  
25 we've -- that we're already treating and

1 not have those people, really have nowhere  
2 to go.  
3 MS. GUNNING: They have nowhere to go,  
4 right.  
5 MS. JOHNSON: And it's just -- just a  
6 language issue.  
7 MR. BALDWIN: Well, and the other thing we  
8 ran into and made comments on was, you got  
9 somebody that you're treating for mental  
10 illness. And, of course, with the  
11 treatment you find out they have a  
12 substance abuse --  
13 MS. JOHNSON: Right.  
14 MR. BALDWIN: -- issue. It's very common.  
15 MS. JOHNSON: Yeah.  
16 MR. BALDWIN: And at that point, you're a  
17 BHSO 1 --  
18 MS. JOHNSON: Uh-huh (affirmative).  
19 MR. BALDWIN: -- you don't -- you're  
20 not able to --  
21 MS. JOHNSON: Right.  
22 MR. BALDWIN: And so -- but you want to --  
23 like I say, you want to integrate the  
24 service --  
25 MS. JOHNSON: You can't.



1 MR. BALDWIN: And it's not like you  
2 can't -- then what do you -- what do you  
3 do? You're instantly out of clients --

4 MS. JOHNSON: Right.

5 MR. BALDWIN: -- as soon as you find that  
6 out. So how do you...

7 MS. GUNNING: And you really can't refer  
8 somebody to a substance use disorder  
9 treatment center when their primary  
10 diagnosis is mental illness.

11 MS. JOHNSON: No. And if we -- and we do.  
12 I mean, when we encounter somebody when  
13 they've been in treatment for a while with  
14 us and been in recovery program and -- and  
15 occasionally there's somebody we find out  
16 later that they are using heroin. They  
17 are, you know, abusing narcotics. We don't  
18 keep them at Bridgehaven. We refer them on  
19 to a substance use provider and say this  
20 addiction has to be treated before we can  
21 do anything. I mean, because it's --  
22 that's a -- that becomes the primary at  
23 that point.

24 MR. BALDWIN: Takes away your flexibility  
25 and your ability to integrate care.

1 MS. SCHUSTER: Kelly?

2 MS. GUNNING: What we're seeing in the

3 mental health court -- and it is a court

4 where the primary diagnosis is a serious

5 mental illness to get into the court. What

6 we're seeing is 80 percent of our people

7 right now in the court program -- and it's

8 been as high as 85 percent -- also have a

9 co-occurring disorder. And many of the

10 times, unlike what Ramona has seen, we are

11 seeing -- we're seeing poly substance use

12 disorder. So we're seeing heroin, we're

13 seeing methamphetamine, we're seeing

14 alcohol, we're seeing marijuana, we're

15 seeing benzos. We're seeing anything

16 basically the people can get on the street

17 and get their hands on. And the problem is

18 when we try to refer them out, because we

19 can't get them in a BHSO or whatever,

20 they're not allowed to take their

21 psychotropic medications and be in many of

22 those straight-line AODE programs. That's

23 a violation of the program.

24 MS. JOHNSON: Right.

25 MR. CALLEBS: Psychotropics are?

1 MS. GUNNING: Yeah.

2 MR. SHANNON: Medication.

3 PARTICIPANT: Medications, period.

4 MS. GUNNING: But the psychotropics for

5 sure.

6 MR. SHANNON: Yeah.

7 MS. GUNNING: We have people actually

8 honestly hang up on us when they hear their

9 list of medications. They don't talk to

10 us. And that's to treat their primary

11 serious mental illness.

12 MS. SCHUSTER: Kathy?

13 MS. ADAMS: One of the issues that has

14 troubled us and we sent our little question

15 to the, you know, DMS issues and got a

16 response back, but we're still not clear.

17 But it appears that you can only be a BHSO

18 1 or a 2 or a 3. It's not as if you're a

19 3, that then you're able to do Tier 1 and 2

20 services.

21 MR. BALDWIN: That's right.

22 MS. ADAMS: So we're trying to get

23 clarification on that, which would kind of

24 address Bart's issue. But when they

25 responded back initially, they use the --

1 the word primary. When SUD is primary,  
2 then you have to go to a Tier 2 or a Tier  
3 3. So we've gone back and asked, well,  
4 what if mental health, they're being  
5 treated in a BHSO 1 for mental health and  
6 an SUD comes up, but it's not necessarily  
7 primary, would then they -- could they  
8 still be seen by a 1? So we're trying to  
9 get some clarification. But, again,  
10 they're --

11 MR. BALDWIN: Right.

12 MS. GUNNING: The best practice is  
13 integrated treatment and it shouldn't  
14 matter what tier you are.

15 MS. JOHNSON: Totally agree to that.

16 MS. SCHUSTER: What it reminds me of is all  
17 the years when Medicaid didn't recognize  
18 SUD.

19 MS. JOHNSON: Right.

20 MR. BALDWIN: Right.

21 MS. GUNNING: Right.

22 MR. BALDWIN: Yeah.

23 MS. SCHUSTER: And the CMHCs were seeing  
24 the Medicaid people and they knew that they  
25 had co-occurring and they couldn't speak --

1           they could speak to the mental illness, the  
2           depression, but they couldn't speak to the  
3           person self-medicating with alcohol or  
4           other -- other drugs --  
5           MS. GUNNING: It needs to be integrated.  
6           MS. SCHUSTER: -- or they did and they  
7           didn't record it and they couldn't diagnose  
8           it.  
9           MR. SHANNON: Or they did and had a threat  
10          of recoupment.  
11          MS. SCHUSTER: And they had the threat of  
12          recoupment.  
13          MR. SHANNON: Under the Fletcher  
14          administration.  
15          MS. SCHUSTER: We're back in those -- those  
16          days --  
17          MR. SHANNON: Right.  
18          MS. SCHUSTER: -- and the 2s and 3s don't  
19          have the personnel to treat the primary --  
20          MS. GUNNING: No.  
21          MS. SCHUSTER: -- mental illness.  
22          MS. GUNNING: And you can't -- they don't  
23          meet the criteria because of their meds.  
24          So you can't get them in anyway.  
25          MS. SCHUSTER: So what happened at the --

1 at the public hearing, Ramona? You had --  
2 MS. JOHNSON: Well, at the public hearing  
3 there may have been other mental health  
4 providers there. The only people I heard  
5 testify were substance use providers  
6 besides Bridgehaven.  
7 MS. GUNNING: When was it?  
8 MS. SCHUSTER: A week ago Monday.  
9 MS. GUNNING: A week ago?  
10 MS. JOHNSON: Last Monday. Well, we barely  
11 found out about it.  
12 MS. GUNNING: I didn't even know about it  
13 or we would have been there.  
14 MS. SCHUSTER: Yeah, I think Ramona found  
15 out about it over the weekend and it was  
16 9:00 on that Monday morning.  
17 MS. GUNNING: Well, that's how they send  
18 out the notices on all these changes.  
19 MS. SCHUSTER: Yeah.  
20 MS. JOHNSON: Yeah, we found out about it  
21 on -- I think it was Friday morning and put  
22 our team together Friday afternoon, got our  
23 talking points together Friday afternoon  
24 and over the weekend, and we were there on  
25 Monday.

1 MS. GUNNING: Where was it, Ramona?

2 MS. SCHUSTER: Over at the Cabinet.

3 MS. JOHNSON: Over at the CFHF. We took a

4 team with us. We had our board chair. I

5 was there. Our chief operating officer and

6 three peer support specialists. One peer

7 support specialist who was our team leader.

8 So he supervises the peers who work on our

9 program. And our two peers who are -- run

10 the center for -- where they do all the

11 peer support training, where they do RAP

12 training up around the state for peers.

13 They maintain the central database of peer

14 support specialists and their contact

15 information. Technical assistance to

16 organizations in terms of, you know, how

17 to, you know, best integrate peer support

18 services into their programs. All that --

19 and that part is funded by the Department

20 of Behavioral Health. So here's the

21 department wanting peer support services,

22 evidence-based services and -- and really,

23 in some cases, pushing the CMHCs to

24 increase that service and we're -- we're

25 trying to help do that. We definitely

1 integrated them into our services.

2 And then they write regs that limit  
3 the peer support specialists to 120 units of  
4 service a week. Now, if the peer does only  
5 individual work, then that's probably a  
6 30-hour week and they have a day that they  
7 have, you know, notes and other stuff. So  
8 you got -- that's a full-time position. But  
9 if a peer does groups -- and most of our  
10 peers do a lot of groups, and I would think  
11 that substance use peers would also be  
12 working on -- in a group -- a group format  
13 for the most part. They're going to use up  
14 those 120 units in a day and a half.

15 MS. GUNNING: Yeah.

16 MR. SHANNON: Now, we were told the units  
17 for group, you count individuals, but you  
18 really count the time, is what we were  
19 told.

20 MS. JOHNSON: The what?

21 MR. SHANNON: Well, if a person has a group  
22 for half an hour, that's two 15-minute  
23 units. You don't count the heads. That's  
24 what Medicaid told us to do. So you don't  
25 go through -- you don't burn through the



1 units that way. Even though you bill group  
2 based on the individuals participating, you  
3 count --

4 MS. JOHNSON: The units --

5 MR. SHANNON: -- the time -- but you count  
6 the time that they are doing the service.

7 MS. JOHNSON: Well, that's not clear at  
8 all --

9 MS. GUNNING: No.

10 MS. JOHNSON: -- in the regulation.

11 MR. SHANNON: Well, no. That's why we  
12 asked them the question. That was their  
13 response to us. So we thought the 30 hours  
14 was more than enough, because you're not  
15 going to spend much more than that doing  
16 group or individual anyway. It's not  
17 prudent. So that was what we were told.  
18 But I'll find that e-mail and send it to  
19 you.

20 MS. JOHNSON: Okay. That's --

21 MR. SHANNON: But it's clear -- I agree  
22 with you, it wasn't clear --

23 MS. GUNNING: Could you send it to us, too,  
24 Steve --

25 MR. SHANNON: Yeah.

1 MS. GUNNING: -- because we were told you  
2 do count the heads.  
3 MS. JOHNSON: Yeah. And --  
4 MS. GUNNING: And it's per person.  
5 MS. JOHNSON: -- if you count the heads,  
6 then you --  
7 MR. SHANNON: Yeah.  
8 MS. JOHNSON: -- you're done by a day and a  
9 half --  
10 MR. SHANNON: Yeah, you're done by noon  
11 Tuesday.  
12 MS. JOHNSON: And then peers can't work  
13 full time. Then why are we going out and  
14 training peers to be peer specialists and  
15 then saying, oh, well, but you can't work  
16 full time; you can't make a living at this.  
17 And our point in the hearing and on paper  
18 was that, you know, we're talking about  
19 people who have lived experience, who have  
20 fought their way into recovery from their  
21 mental health -- from their mental illness.  
22 They have maybe started working part time,  
23 maintain their disability and their  
24 benefits, and then decided to go full time  
25 with an organization, go off of disability,

1 go with the company's commercial insurance  
2 claim, which isn't that what the  
3 administration wants anyway? They're  
4 working full-time. They're on our  
5 insurance plan. They have a 401(k). They  
6 have other benefits. They -- they've gone  
7 beyond that. They don't want to go back on  
8 disability again. And then they're  
9 saying -- and we haven't -- I mean, we  
10 haven't broadcast this to our peers because  
11 we don't want everybody panicking --

12 MS. GUNNING: Panicking.

13 MS. JOHNSON: -- before possibly this can  
14 be worked out. But we did pull in these  
15 three peers because we knew that -- we felt  
16 like they could handle it and, you know,  
17 not spread panic among the peers, but...

18 MS. GUNNING: What about the rate changes,  
19 too?

20 MS. JOHNSON: The rate change is a  
21 disaster.

22 MS. GUNNING: It's a horrible thing.

23 MS. JOHNSON: Total disaster. Of course,  
24 the group limitation from 12 to eight  
25 decreases your capacity to provide services

1           and peers -- serving peer people, so that  
2           means you have to do more groups with  
3           people who can't work full time unless  
4           Steve's interpretation is correct.  
5           MR. SHANNON: Not my interpretation.  
6           MS. JOHNSON: Well, their interpretation --  
7           MR. SHANNON: Medicaid's interpretation --  
8           MS. JOHNSON: Yeah.  
9           MR. SHANNON: -- to me.  
10          MS. JOHNSON: Yeah.  
11          MR. SHANNON: It's not mine.  
12          MS. GUNNING: But it doesn't make sense  
13          with the way they've set up billing for  
14          peers --  
15          MR. SHANNON: I understand.  
16          MS. JOHNSON: We've seen two different  
17          rates. The published rate that's the  
18          Medicaid non-facility or, you know, rates  
19          is a -- is a service rate of like \$6.25.  
20          MS. GUNNING: 6.25.  
21          MS. JOHNSON: So if you do a group of eight  
22          people, you earn \$50. Well, that's --  
23          nobody can -- nobody can operate like that.  
24          MS. SCHUSTER: Right, right.  
25          MS. JOHNSON: There also was discussion of

1 a 15-minute rate of \$3.40 something cents,  
2 which was -- by the time you look at that  
3 reduction and you look at the reduction of  
4 the number of people in group, and if the  
5 120 unit limitation worked the way we  
6 thought it did, that was like a 90 percent  
7 reduction in revenue from peer support  
8 services. So once again how can --

9 MS. GUNNING: Billable peer support.

10 MS. JOHNSON: Yeah, billable peer support,  
11 so like an agency before to have peer  
12 support specialists on staff. And we know  
13 and we have seen that that's one of the  
14 most effective interventions we have in our  
15 toolkit, is our peer specialists.

16 MS. GUNNING: Especially in dual diagnosis.

17 MS. JOHNSON: Well, they are the ones that  
18 make the best connection with the  
19 consumers.

20 MS. SCHUSTER: Right.

21 MS. JOHNSON: And so they gave very strong  
22 testimony, I think, in the hearing. One of  
23 them talked about the power of the group  
24 and why it was so important for consumers  
25 to hear another person with lived

1 experience say, well, yes, you can live on  
2 your own and you can work even if you hear  
3 voices because I do.

4 MS. SCHUSTER: Right, which you can't get  
5 anyplace else.

6 MS. JOHNSON: So those -- there were  
7 other -- there were other issues with the  
8 regs. There were issues with screening and  
9 assessment with BHSO 1, again, taking out  
10 all reference to co-occurring disorders, so  
11 we can only discuss the mental health  
12 disorders. Well, I'm sorry, but we can't  
13 do that.

14 MS. GUNNING: Which goes totally against  
15 the changes they made three or four years  
16 ago wanting everybody to be dual, SUD  
17 and SMI --

18 MS. JOHNSON: Well, and that, everybody's  
19 required to be accredited. We're  
20 accredited by KARP. If we did all -- only  
21 for mental health issues, we would not be  
22 meeting the KARP standards, which requires  
23 to do a thorough --

24 MS. GUNNING: Integrated.

25 MS. JOHNSON: -- psycho-social assessment,

1 look at substance use, look at physical  
2 health issues. I mean, it has to be a  
3 complete and thorough assessment. We can't  
4 just address those issues. Those questions  
5 have to be asked. So I pointed out that  
6 the regulations -- if we comply with that  
7 regulation, which we can't, it will put us  
8 in noncompliance --

9 MS. GUNNING: In noncompliance.

10 MS. JOHNSON: -- with the KARP standards.  
11 And, of course, regulations require  
12 accreditation. And then there were some --  
13 there was a set of OIG regs at the same  
14 time that mentioned the BHSO 1s, and  
15 they -- they were different than the regs,  
16 the BHSO regs -- ACT teams, services and  
17 composition of ACT teams.

18 And then targeted case management was  
19 not included in the BHSO 1 regs. They told  
20 us it wasn't because case management had  
21 their own regulation, so they didn't need to  
22 be in the BHSO regs. But in the OIG reg,  
23 targeted case management was listed. And  
24 the OIG reg is about Behavioral Health  
25 Service Organizations. In that reg they

1 removed the targeted case management for  
2 people with SMI, co-occurring disorders and  
3 chronic and complex physical health issues.  
4 And those are -- those are the people that  
5 we need to do case management for.

6 MS. GUNNING: Those are the most important  
7 people.

8 MS. JOHNSON: So they just screwed it up  
9 all the way around.

10 MS. GUNNING: They just decimated it,  
11 actually.

12 PARTICIPANT: Did you point that out to  
13 them?

14 MS. JOHNSON: Yes, politely.

15 MS. SCHUSTER: Well, it sounds like a lot  
16 of people sent in -- you sent in comments,  
17 Bart.

18 MR. BALDWIN: We sent in comments.

19 MS. GUNNING: I would have if I had known.

20 MS. JOHNSON: And there were a number of  
21 substance use providers at the hearing, who  
22 talked -- of course, their biggest issue  
23 was requirement for the physician to be an  
24 addictionologist.

25 MS. GUNNING: Yes. Psychiatrist.



1 MS. JOHNSON: But they can't make that  
2 happen immediately.  
3 MR. SHANNON: Can't find them.  
4 MS. JOHNSON: They're not there. They --  
5 MR. SHANNON: They're -- they're hiding.  
6 MS. JOHNSON: -- a certain number of months  
7 or years, or whatever the requirement is,  
8 to even take the test. So they can't meet  
9 that. And the other -- and their other  
10 issue was the peer -- the peer support  
11 restrictions, so...  
12 MS. SCHUSTER: And, Kathy, some of you're  
13 groups sent in comments as well?  
14 MS. ADAMS: We sent in pages of comments.  
15 MS. GUNNING: I can't even believe we  
16 didn't.  
17 MS. ADAMS: I had a whole -- I had a whole  
18 grid for -- of --  
19 MS. GUNNING: Ramona and Bart and you-all,  
20 when you-all stuff like that, will you  
21 please see that Sheila gets that  
22 information, so that we can get it out to  
23 everybody? Because I hate to say it, but  
24 it almost seems purposeful that they don't  
25 get this stuff out.

1 MR. SHANNON: Well --  
2 MS. GUNNING: I mean, it's not --  
3 MR. SHANNON: -- talked about it the last  
4 time --  
5 MS. JOHNSON: We're not --  
6 MR. SHANNON: -- we were here.  
7 MS. GUNNING: I don't guess I was here.  
8 MR. SHANNON: The BHSO regs were. And the  
9 last section of those regs list the time.  
10 Now, I pointed out that the hearing was  
11 going to be whenever it was and submit your  
12 request by August 31st. Well, the hearing  
13 was on August 26th. I said, that ain't  
14 right, so -- but -- so it was posted then.  
15 We talked about it at the meeting that it  
16 was available and they were going to send  
17 them out. And they did a conference  
18 call --  
19 MS. JOHNSON: They really didn't send them  
20 out, though. They -- in their responses to  
21 the TAC --  
22 MR. SHANNON: Right.  
23 MS. JOHNSON: -- they said that they sent  
24 the regs by e-mail to providers. They  
25 never did.

1 MR. SHANNON: You know, I never saw them.  
2 I went to the website. But it was clearly  
3 posted --  
4 MS. JOHNSON: We never got them and we got  
5 them -- you were kind enough to send them  
6 to us or we would have had to have done the  
7 same thing.  
8 MS. GUNNING: That would have been nice,  
9 send them out.  
10 MR. SHANNON: Yeah, it was discussed here.  
11 They were on the website then.  
12 MS. GUNNING: -- brought it up, so I guess  
13 I didn't hear that part.  
14 MR. BALDWIN: Any time there's a reg buried  
15 all the way at the very bottom --  
16 MS. JOHNSON: They're in.  
17 MR. SHANNON: Above the rules.  
18 MR. BALDWIN: Yeah. There's a due --  
19 comments are due --  
20 MS. JOHNSON: Yeah.  
21 MR. BALDWIN: -- date and then a hearing.  
22 MS. JOHNSON: Yeah.  
23 MR. BALDWIN: A question on the hearing.  
24 Did they -- did they respond to anything or  
25 did they just --

1 MS. JOHNSON: No, no. They had the  
2 recorder there, the person who records, and  
3 the person who was listening. And she  
4 wasn't from Medicaid. She was from --  
5 MR. SHANNON: Legal services.  
6 MR. BALDWIN: I think the whole term  
7 hearing is a little --  
8 MR. SHANNON: Yeah, it's not.  
9 MS. JOHNSON: And she said --  
10 MR. SHANNON: Oral argument.  
11 MS. JOHNSON: -- I am here to hear your  
12 comments. I will not answer questions.  
13 There will -- this is not a discussion.  
14 MS. MUDD: What's the point?  
15 MS. JOHNSON: Yeah.  
16 MS. GUNNING: Well, to be heard.  
17 MS. SCHUSTER: Well, all you're doing is  
18 talking to a court reporter, so it gets  
19 into the system, you know. And  
20 occasionally -- and it's been a long time,  
21 we used to get media over there sometimes  
22 if we were going to get a big turnout of  
23 people with the --  
24 MR. SHANNON: The SEL --  
25 MS. SCHUSTER: -- the SEL once upon a time,

1           you know.

2                   It's a good reminder to me, Kelly,  
3           that when we talk about these regs in here,  
4           that I need to send out just that piece  
5           about what the timeline is and how you  
6           submit those comments.

7           MS. GUNNING: Yeah, because I know DeBars  
8           (phonetic) and I brought it up about the  
9           psychiatrist.

10          MS. SCHUSTER: Yeah, but we talked about  
11          it. I guess because we assumed that people  
12          know that when there's a reg, there's  
13          always --

14          MR. SHANNON: -- say the regs were at?

15          MS. SCHUSTER: -- there's always a written  
16          comment period.

17          MS. GUNNING: Yeah.

18          MS. SCHUSTER: Sometimes a public hearing  
19          and sometimes not.

20          MS. GUNNING: Somehow we just missed this  
21          one.

22          MS. SCHUSTER: So --

23          PARTICIPANT: But that's even difficult to  
24          find on their website --

25          MS. GUNNING: I'm just saying they don't

1 make it easy --

2 MS. SCHUSTER: No, they don't make it easy.

3 MS. GUNNING: And so if we can help each

4 other in any way, that would be great.

5 MS. JOHNSON: They don't make it easy to

6 find.

7 MR. BALDWIN: Well, and the other piece is,

8 given our discussion earlier, you can't

9 assume anything unless you brought up --

10 MS. JOHNSON: No.

11 MR. BALDWIN: -- necessarily, so --

12 MR. SHANNON: No. I got -- I got a

13 comment --

14 MR. BALDWIN: Be more diligent about the

15 regs.

16 MR. SHANNON: It was not appropriate at

17 this time. What's does that mean?

18 MR. BALDWIN: Well, that just means through

19 the TAC or whatever --

20 MR. SHANNON: Yeah. But even the reg

21 comment, that's -- that's the response you

22 get back, right?

23 MR. BALDWIN: Yeah.

24 MS. GUNNING: I just -- it's hard to comb

25 through every single thing when you got 20

1 programs going on.

2 MR. BALDWIN: Yeah.

3 MS. GUNNING: And so if we had a way to

4 find the needle in the haystack, just a

5 heads up would be nice, but...

6 MR. BALDWIN: Absolutely.

7 MS. GUNNING: I mean, we miss them

8 sometimes.

9 MS. JOHNSON: Excuse me. I don't want you

10 to miss them because we need your voices.

11 Somebody over on the other side of the

12 little wall there said something about not

13 being able to be a one and a two at the same

14 time or whatever.

15 MS. SCHUSTER: Yeah.

16 MS. JOHNSON: I actually got a response

17 from Ann -- what's Ann's last name?

18 MS. SCHUSTER: Holland?

19 MS. JOHNSON: Yes, from Ann Holland. She

20 responded when I first submitted my

21 comments that I copied them to her. And

22 she said that if we wanted to continue

23 providing services to people with

24 co-occurring substance use, that we could

25 get an AODE and we could be licensed as a

1 BHSO 2 and a 1. So we could be licensed as  
2 a one and a two. And with the AODE license  
3 could provide -- continue to provide  
4 co-occurring services. So she did say you  
5 could be licensed in two different levels.  
6 And, now, add did to that streamline  
7 government and cut red tape and reduce  
8 administrative burden.

9 MS. GUNNING: Does it change the --

10 MS. JOHNSON: No. It increases all of  
11 that.

12 MS. GUNNING: -- reimbursement rate?

13 MS. JOHNSON: That was part of the issues  
14 that I thought of when doing all of this,  
15 is because a BHSO had to have an AODE, two  
16 licenses to provide substance abuse  
17 services and we thought this was  
18 streamlining it. But I thought initially,  
19 especially from the webinar, that when they  
20 had providers, you had to go in and select  
21 which kind of a BHSO you are, if you are  
22 already a BHSO.

23 PARTICIPANT: Yeah.

24 MS. SCHUSTER: Right.

25 MS. JOHNSON: It wasn't multiple choice,



1 was it? I mean, you couldn't pick a Tier 1  
2 and a Tier 2 and Tier 3, could you? You  
3 could only pick one. And so that's where I  
4 think a lot of the confusion has come in.

5 So now they're saying you can have --

6 MS. GUNNING: -- you can have multiple  
7 licenses.

8 MS. SCHUSTER: Well, one person at DMS said  
9 that.

10 MS. JOHNSON: That does nothing to  
11 streamline what we thought they were  
12 working to fix to begin with.

13 PARTICIPANT: No. It just makes it more  
14 complicated.

15 MR. SHANNON: CMHCs had to have the CMHC  
16 and AODE license. Then about four years  
17 ago they said you don't need the AODE  
18 license.

19 MS. SCHUSTER: Yeah.

20 MR. SHANNON: Then about two years ago they  
21 said you need the AODE license.

22 MS. SCHUSTER: Yeah.

23 MR. SHANNON: And most of the centers kept  
24 their AODE license just because, you know,  
25 they had it. But, yeah, it was the same

1 question, why do you have to do that?

2 PARTICIPANT: And then all the AODE regs  
3 change.

4 MS. GUNNING: Yeah, they changed them and  
5 didn't tell anyone.

6 MS. SCHUSTER: I did send comments from the  
7 Mental Health Coalition at literally at  
8 10:00 p.m. on the last day that they were  
9 due, just simply saying, you know, you're  
10 really hurting people with severe mental  
11 illness. You're not allowing them to  
12 continue to be treated with the BHSO where  
13 they have been treated; 50 percent of the  
14 people are going to have co-occurring. And  
15 then talked about the irony of this  
16 administration that's been pushing so hard  
17 for people to get to work, to make it  
18 impossible for people who are peer support  
19 specialists to actually earn a livelihood.  
20 So I'll send that out. I meant to make a  
21 copy of that. It was last minute, but I'll  
22 send that out.

23 I wonder if there's any kind of  
24 recommendation that the BH TAC should make  
25 about this issue. I mean, it's almost the

1           only other thing that we've got available to  
2           us. And I guess I'm wondering about a  
3           recommendation that says, this is such an  
4           important issue because of the potential  
5           loss of services to people with severe  
6           mental illness, 50 percent or more of whom  
7           are going to have a co-occurring disorder to  
8           get treatment from knowledgeable providers.  
9           MS. GUNNING: Integrated treatment.  
10          MS. SCHUSTER: Integrated treatment.  
11          MS. GUNNING: Integrated is base treatment,  
12          because --  
13          MS. SCHUSTER: Evidence based.  
14          MS. GUNNING: -- integrated is evidence  
15          based.  
16          MS. SCHUSTER: Yeah, evidence based.  
17          PARTICIPANT: Well, and here's -- is there  
18          an option of the Behavioral Health TAC  
19          requesting that this be put on the next MAC  
20          agenda and it be an agenda item where folks  
21          could go to the table and --  
22          PARTICIPANT: There you go.  
23          PARTICIPANT: -- voice the concern since  
24          the Commissioner would be in the room?  
25          MR. SHANNON: Yeah. I also think, why

1 don't we instead of recommend to DMS, we  
2 recommend to the MAC that they request of  
3 DMS. Because they say the MAC is -- they  
4 answer to the MAC. So I think the same  
5 strategy is run everything through the MAC  
6 and let the chair of the MAC know that's  
7 what we're doing. Because the MAC I think  
8 will say it's a MAC issue. But if the MAC  
9 goes back to DMS saying we need to have  
10 this conversation, right?

11 PARTICIPANT: I think the implementation  
12 date for the regs needs to be postponed.

13 MS. GUNNING: It was crazy.

14 PARTICIPANT: It needs to be suspended  
15 because --

16 PARTICIPANT: It was July 1, wasn't it?

17 PARTICIPANT: It was July 1 --

18 MS. GUNNING: Yeah.

19 PARTICIPANT: -- got them.

20 MR. KELLY: And we got them on the 27th.

21 MS. SCHUSTER: Yeah, because these are  
22 E-regs.

23 PARTICIPANT: The E-regs.

24 MS. SCHUSTER: They're in -- they're in  
25 effect.

1 PARTICIPANT: And so technically they're in  
2 effect.  
3 MR. SHANNON: They're in effect right now.  
4 PARTICIPANT: And we've already gotten  
5 notification from one MCO that they're  
6 going to pay the posted peer group rate of  
7 6.25.  
8 MS. GUNNING: Yeah, we have -- we've heard  
9 it.  
10 PARTICIPANT: Yeah.  
11 MS. GUNNING: You know, remember, we're not  
12 a BHSO, but our people have to rely on  
13 those services.  
14 MS. SCHUSTER: Right.  
15 MS. GUNNING: We have never become a BHSO,  
16 but I'm very concerned about what's  
17 happening in this realm because all of our  
18 individuals are impacted by it.  
19 MS. SCHUSTER: So what's our  
20 recommendation? I'm a little bit confused  
21 about what you want to do? Steve, when  
22 you're saying recommend to the --  
23 MR. SHANNON: Well, I think we need that  
24 recommendation. But going forward, based  
25 on the Commissioner's response, we report

1 to the MAC. So do we make a recommendation  
2 to the MAC that they make a request to DMS.  
3 So on all our recommendations, right, every  
4 recommendation that we make, we recommend  
5 that DMS communicate to the relevant TAC or  
6 MAC, right? And we recommend that the MAC  
7 request of DMS to communicate the relevant.  
8 Because our relationship is with the MAC.  
9 So can we get the MAC to make those  
10 requests? I think the next meeting the  
11 requests to the MAC is the BHSO changes are  
12 on the agenda.

13 MS. MUDD: So the MAC will request the  
14 response from CMS?

15 MR. SHANNON: Do we get a different  
16 response. Because the Commissioner said we  
17 report to the TAC, right?

18 PARTICIPANT: Correct.

19 PARTICIPANT: You'll have to clarify --

20 MR. SHANNON: Advisory capacity to the  
21 council.

22 MS. SCHUSTER: Right.

23 MR. SHANNON: So we're advising the council  
24 to make a request of DMS. Because as it  
25 stands now, they just say the MAC is who

1           your relationship is with; we want to have  
2           the relationship -- we want to get answers.  
3       MS. SCHUSTER: Yeah, but the problem is  
4           we're two more months down the road.  
5       MR. SHANNON: I know. But next month we  
6           request BHSO be on the agenda.  
7       MS. GUNNING: And, you know, to clarify  
8           what Steve heard about the units and is it  
9           per unit or per head? That's a very  
10          confusing thing.  
11       PARTICIPANT: That's CMS issues --  
12       MS. GUNNING: It's very important that we  
13          know.  
14       MR. SHANNON: One recommendation is -- I  
15          would make, is at the next MAC meeting at  
16          the end of September that the BHSO regs are  
17          on the agenda and public comments are  
18          accepted on those BHSO regs.  
19       MR. BALDWIN: But what you're thinking,  
20          Sheila, is the MAC --  
21       MS. SCHUSTER: There's no way to make that  
22          to the MAC --  
23       MR. BALDWIN: The MAC wouldn't do  
24          anything --  
25       MS. SCHUSTER: -- in time for their -- for

1           their -- for us to get on the agenda for  
2           September. That's my --  
3           MR. BALDWIN: They wouldn't --  
4           MS. SCHUSTER: -- that's my concern.  
5           MR. BALDWIN: They wouldn't act on it until  
6           they met again and then you're two  
7           months --  
8           MS. SCHUSTER: And then you're two months  
9           down.  
10          MR. SHANNON: Well, then we make -- this  
11          request we make to DMS as we normally do.  
12          They're going to ignore it; right?  
13          MS. SCHUSTER: Right.  
14          MR. SHANNON: I mean, there's not a choice.  
15          But going forward, I think every  
16          recommendation runs through the MAC to DMS.  
17          It slows down the process, but they don't  
18          respond now; right? Because this one I  
19          think we've got to see if we can get on the  
20          agenda.  
21          MS. SCHUSTER: For September.  
22          PARTICIPANT: Are we more than two weeks  
23          away from the MAC meeting, is that why we  
24          can't get on --  
25          MR. SHANNON: No.



1 PARTICIPANT: -- their agenda?  
2 MR. SHANNON: No.  
3 MS. SCHUSTER: No. We're still -- they're  
4 supposed to turn in their agenda two weeks  
5 in advance, and so they -- they're meeting  
6 September 23rd.  
7 MR. SHANNON: 26th.  
8 MS. SCHUSTER: Or 26.  
9 MR. SHANNON: 26th.  
10 MS. SCHUSTER: So we're okay. I just have  
11 never gone directly to the MAC and  
12 requested that an -- that an item be put on  
13 there.  
14 PARTICIPANT: But I think it's because you  
15 aren't part of the MAC. Because we're  
16 hearing dental issues all the time, because  
17 we've got a dental rep right here on the  
18 MAC.  
19 MS. SCHUSTER: Yeah.  
20 MR. SHANNON: Yeah, we don't have a person  
21 on the MAC.  
22 PARTICIPANT: -- hearing ophthalmology  
23 because --  
24 MS. SCHUSTER: Yeah.  
25 PARTICIPANT: -- there's an

1 ophthalmologist. We're hearing nursing  
2 homes --  
3 MS. SCHUSTER: I bet the --  
4 PARTICIPANT: -- so I think it's because  
5 you're not part of the MAC --  
6 MR. SHANNON: I think --  
7 PARTICIPANT: -- but that's why our --  
8 that's what we're supposed to do, I  
9 think --  
10 MS. SCHUSTER: Yeah. Yeah.  
11 PARTICIPANT: -- according to their  
12 responses.  
13 MR. SHANNON: That's the vehicle.  
14 MS. SCHUSTER: All right. So that's a good  
15 point. I mean, I don't -- I certainly  
16 don't mind asking her and telling her that  
17 this is really critical because these regs  
18 are in effect.  
19 MS. GUNNING: And especially the psychiatry  
20 or the specialties in SUD and to be a  
21 provider you have to have that designation  
22 as an addictionologist.  
23 MS. SCHUSTER: Yeah. I mean, there's so  
24 many problems with these -- with these  
25 regs. But do we in addition want to make

1           any specific recommendation? I guess I'd  
2           like to have something on record in case --  
3       MR. SHANNON: Yeah. No. Yeah, yeah.  
4       MS. SCHUSTER: I can't do it or --  
5       PARTICIPANT: You had very clear  
6           recommendations in what you submitted.  
7       MS. GUNNING: Yeah, you did.  
8       MS. SCHUSTER: Yeah.  
9       PARTICIPANT: And what we're asking you,  
10       please do this.  
11       MS. SCHUSTER: Okay.  
12       MR. SHANNON: Yeah. And my concern is DMS  
13       is going to say we received those comments,  
14       thank you.  
15       MS. SCHUSTER: Yeah, we've already received  
16       them.  
17       PARTICIPANT: We've already received them.  
18       MR. SHANNON: That's why the MAC says, I  
19       want to hear this issue.  
20       MS. SCHUSTER: Okay. I got you. All  
21       right. Can we get a motion that I will  
22       write up those specific recommendations  
23       that we have all talked about and add those  
24       in our recommendations?  
25       MR. SHANNON: I move that, yes.

1 MS. SCHUSTER: How's that for a vague  
2 motion? You move that, Steve? Mike, Val?  
3 MR. BARRY: I'll second -- I'll second  
4 that --  
5 MS. SCHUSTER: All right.  
6 MR. BARRY: -- whatever that is.  
7 MS. SCHUSTER: All right. All in favor?  
8 PARTICIPANT: Aye.  
9 MR. BARRY: Albeit.  
10 MS. SCHUSTER: Albeit.  
11 MR. SHANNON: Do we have a second motion  
12 that we will request of the MAC to put the  
13 BHSO regulation on the agenda for public  
14 discussion on September 26?  
15 MS. MUDD: I'll move it.  
16 MS. SCHUSTER: Yeah. Val will move that.  
17 Second?  
18 MR. BARRY: Second.  
19 MS. SCHUSTER: Second. All in favor.  
20 COMMITTEE MEMBERS: Aye.  
21 MS. SCHUSTER: Okay. All right. Thank you  
22 very much.  
23 MR. BALDWIN: Before we -- before we move  
24 off that -- those regs, can I just comment  
25 on a couple of things?

1 MS. SCHUSTER: Yeah.

2 MR. BALDWIN: Process-wise -- and I think

3 it's good to get this on the agenda sooner

4 rather than later if we can, because

5 they're E-regs.

6 MS. SCHUSTER: I know. July 1 --

7 MR. BALDWIN: They're also going -- but

8 they're also going through the process.

9 But after we make all these comments,

10 they're -- the Cabinet is required to do a

11 Statement of Consideration within 30 days

12 and they can request the 30-day -- another

13 30-day delay.

14 PARTICIPANT: And they've already said it's

15 likely they won't be out until October

16 because there's so many --

17 MR. BALDWIN: So many, yeah.

18 PARTICIPANT: -- comments they have to

19 respond to.

20 MR. BALDWIN: So it will probably be longer

21 than that. And then it goes to the

22 administrative regulation review

23 subcommittee --

24 MS. SCHUSTER: Right.

25 MR. BALDWIN: -- to review, which it

1           doesn't have to say -- this is their right.  
2           It doesn't have -- they don't necessarily  
3           approve it.  
4           MR. SHANNON: No.  
5           MR. BALDWIN: There's been some legislation  
6           in past years worked on that, but none of  
7           those bills ever passed. So there is an  
8           opportunity -- point being, your point,  
9           there is an opportunity for a public  
10          hearing on the regulation --  
11          MS. SCHUSTER: Yeah.  
12          MR. BALDWIN: -- at that committee,  
13          whenever it takes place, which sounds like  
14          it will probably be November.  
15          MR. SHANNON: Yeah, I think November.  
16          MR. BALDWIN: November. And then after  
17          that it goes to the subject matter  
18          committee, which will be held at Department  
19          of Family Services on this one. There's  
20          opportunity to comment. Although a reg  
21          rarely gets that far to the health and  
22          welfare. But sometimes the legislators, on  
23          an administrative reg, will tell the  
24          Cabinet, clearly, you don't have this right  
25          yet, go back and work on this. We'll --

1 MS. SCHUSTER: Yeah.

2 MR. BALDWIN: -- we'll defer this reg

3 another month and come back. So there's --

4 I'm just pointing out that there are other

5 steps in the process that if they -- if

6 they just come back with a statement of

7 consideration and say thanks, for your

8 input, we're keeping it as is, you know --

9 MS. SCHUSTER: Yeah, I think --

10 MR. BALDWIN: -- there's other venues.

11 MS. SCHUSTER: -- we flood KARRS members

12 with exactly the same.

13 MS. MUDD: If we're supposed to go to --

14 MR. BALDWIN: And that is more of a -- I'm

15 sorry. That is more of a hearing where the

16 legislators can ask questions.

17 MS. MUDD: Right, right.

18 MR. SHANNON: Yeah, there's a discussion.

19 MR. BALDWIN: A discussion --

20 MS. MUDD: And we can talk to legislators

21 ahead of time --

22 MR. BALDWIN: Yes.

23 MS. GUNNING: Yes.

24 MS. MUDD: -- and let them know what our

25 issues are.

1 MS. GUNNING: Yes.

2 PARTICIPANT: In fact, that was my next

3 step -- my next step of the strategy. I

4 mean, we've gone -- taken these steps and

5 that was going to be my next step, was

6 to --

7 MR. BALDWIN: Yeah.

8 PARTICIPANT: -- ask for a meeting with --

9 of course, my legislature is Mary Lou

10 Marzian, so it's not -- I'm preaching to

11 the choir --

12 MR. SHANNON: And I think she's on -- she's

13 on the committee.

14 MS. GUNNING: She's on that committee.

15 MR. SHANNON: That's who you got to focus

16 on, the committee members.

17 PARTICIPANT: One of the things you want to

18 do is, when you get the Statement in

19 Consideration is to see how the Cabinet

20 responded and if they made a favorable

21 change --

22 PARTICIPANT: They may make some changes.

23 PARTICIPANT: -- usually before you go to

24 ARRS or legislators. That's just usual.

25 PARTICIPANT: One question I had, Sheila,



1 is can they withdraw an E-reg? Because I  
2 was just wondering if there's merit in  
3 asking for them to withdraw the E-reg and  
4 back up a bit.

5 PARTICIPANT: Yeah, that would be great.

6 PARTICIPANT: Because it's thrown the whole  
7 everything in turmoil.

8 PARTICIPANT: Yeah, they had no idea what  
9 they were doing.

10 MS. SCHUSTER: Yeah.

11 PARTICIPANT: I mean, and even when you  
12 write a reg, if you're going to have it be  
13 effective the day you file it because it's  
14 an E-reg, at least provide for some as of  
15 October 1st -- you know, delay the  
16 implementation so people can come up to par  
17 with the new requirements, because --

18 PARTICIPANT: They're not really  
19 licensed --

20 PARTICIPANT: We're not in accordance with  
21 the reg right now.

22 PARTICIPANT: None of us. No one. Because  
23 they're -- all of their payments will be  
24 denied --

25 MR. SHANNON: Yeah.

1 PARTICIPANT: -- because they're not  
2 appropriately licensed.  
3 MR. BALDWIN: Yeah, there's one -- there's  
4 some E-regs you can do emergency regs --  
5 licensure like you said -- but everybody  
6 that had that license is out of compliance  
7 as soon as -- well, I guess you can  
8 withdraw an E-reg.  
9 PARTICIPANT: I was all upset about the  
10 webinar and not knowing about the webinar.  
11 Because if people didn't know about it,  
12 then they didn't know to get online and  
13 they had to be online and registered before  
14 July 1st. And now it's -- I'm not sure if  
15 they all registered as one, two and three  
16 or just one, three. I don't even know now  
17 that I've seen the regs and read through  
18 them.  
19 MS. SCHUSTER: All right. Do we want to  
20 ask for the E-reg to be withdrawn?  
21 PARTICIPANT: Yeah, all of them.  
22 MS. SCHUSTER: Okay.  
23 MR. BALDWIN: Let the ordinary regs go  
24 through the process.  
25 MS. MUDD: Including the OIG reg.

1 MS. GUNNING: Yeah, the OIG one was  
2 confusing, too.  
3 MS. MUDD: I just thought of that one at  
4 the last minute.  
5 MS. SCHUSTER: Well, Valerie --  
6 MS. GUNNING: But that would put you out of  
7 compliance with KARP, right?  
8 PARTICIPANT: No, no. That was is -- that  
9 was in the --  
10 MS. GUNNING: That was the other one. I'm  
11 sorry. That was a screening assessment  
12 one.  
13 MR. BALDWIN: E-regs, they're just good for  
14 180 days?  
15 MR. SHANNON: Yeah, they're just good --  
16 MS. SCHUSTER: Yeah.  
17 MR. SHANNON: -- the end of the year. The  
18 other ones have to be implemented by the  
19 end of the year.  
20 MS. SCHUSTER: Yeah.  
21 PARTICIPANT: Yeah, you need to make sure  
22 that if you're going to request Chapter 15  
23 regs be withdrawn, that the OIG one be  
24 withdrawn.  
25 PARTICIPANT: Was it an E-reg or an

1 ordinary?

2 PARTICIPANT: It was an E-reg also, I

3 think.

4 MS. SCHUSTER: All right. Okay. On to the

5 next thing.

6 MS. MUDD: I have a -- I have a question.

7 MS. SCHUSTER: Oh, yeah.

8 MS. MUDD: If we're supposed to be sending

9 our recommendations to the MAC and not to

10 DMS, why is DMS responding, period? I

11 mean, you understand what I'm saying?

12 MS. SCHUSTER: Yes.

13 MS. MUDD: I mean, why don't we get a

14 response from --

15 PARTICIPANT: Because we do go through the

16 MAC.

17 MS. MUDD: -- response from the chair?

18 MS. SCHUSTER: Because we are -- we are

19 sending our recommendations to DMS, but the

20 only way we can get them there is through

21 the MAC.

22 MR. CALLEBS: And they respond to the MAC.

23 MS. SCHUSTER: And they respond -- well,

24 actually, no, they don't --

25 MS. MUDD: They responded to us.

1 MS. SCHUSTER: -- which is interesting,  
2 they responded to us.  
3 MS. MUDD: That's why I'm confused.  
4 MR. CALLEBS: Well, this responds to the  
5 MAC. Specifically, it's the number one  
6 "to", and then underneath. It is a  
7 response to the MAC. The MAC sends the  
8 recommendations up to Medicaid. And then  
9 Medicaid -- if they get a written  
10 recommendation from the MAC, it's my  
11 understanding they must respond in writing  
12 to the MAC, which they did, and also the  
13 TAC, but primarily to the MAC, I think, as  
14 a courtesy to the TAC.  
15 MS. SCHUSTER: Yeah, right. Because --  
16 MR. CALLEBS: So they are consistent.  
17 MS. SCHUSTER: -- their response goes to  
18 the MAC and to our TAC.  
19 MR. CALLEBS: So they have responded  
20 according to the designated process, but,  
21 again, good point, not much a response in  
22 some cases.  
23 MS. SCHUSTER: Yeah.  
24 MR. CALLEBS: But they would deem this as  
25 being in compliance with their

1           responsibilities, because they responded  
2           appropriately to the MAC.  
3           MS. SCHUSTER: Exactly.  
4                     Fareesh, I'm delighted that you're  
5           here, because you raised a question about  
6           formulary changes. Do you want to talk  
7           about what your concerns were?  
8           DR. KANGA: I didn't know that I would be  
9           able to make it today, so --  
10          MS. SCHUSTER: I have your -- I have your  
11          e-mail if you want to.  
12          DR. KANGA: I don't know what I did this  
13          morning, so...  
14          MS. SCHUSTER: Now speak up so everybody  
15          can hear you.  
16          DR. KANGA: Oh, okay. So what we're  
17          running into is --  
18          MS. SCHUSTER: You want to introduce  
19          yourself since you weren't here for  
20          introductions.  
21          DR. KANGA: It's getting worse and worse.  
22          This is the Tuesday that turns into a  
23          Monday.  
24                     I am -- I'm Fareesh Kanga. I'm a  
25          psychiatrist in Lexington. I work at

1 HealthFirst and the University of Kentucky.  
2 And I -- and I'm also with NAMI Lexington.  
3 And I have been having issues recently, me  
4 and some of the people that I supervise,  
5 because things that are on formulary, then  
6 go off formulary and we're not really  
7 notified, or, for example, apparently  
8 Vyvanse was taken off the preferred list of  
9 medications. And so it was preferred, so  
10 they were asking us to use it. Then they  
11 took it off, which is fine. But then they  
12 wanted us to use two other medications  
13 before we could go back to the Vyvanse, even  
14 with a prior authorization. The child had  
15 been on it for like years and they wouldn't  
16 even give a seven-day refill as we try to  
17 sort of figure it out, like an emergency  
18 fill. So like -- and this is right at the  
19 start of school. So then kids go without  
20 medication right at the start of school. I  
21 mean, it's like -- for those of you have  
22 ever watched a kid tank at school because of  
23 medication and the lack thereof, it's really  
24 heart breaking. I mean, these are like  
25 kids, but, you know.

1                   And then my adult nurse practitioner  
2                   said that Invega Trinza, the long-acting  
3                   injectable, had been removed and there was  
4                   no notification of that. And they were told  
5                   that they just want you to use the oral  
6                   medication like Invega oral. I mean, it's  
7                   not even -- does not even compare. And for  
8                   those of you who see patients on long-acting  
9                   injectables, that's life-changing  
10                  medication. Those are people going back to  
11                  work, getting their lives back, so on and so  
12                  forth. So those were my -- those were the  
13                  two that we came up with in August that were  
14                  just --

15               MS. SCHUSTER: So I asked the MCOs to  
16               provide us with information about the  
17               formulary changes. And why don't we start  
18               over there with Passport.

19               MS. McKUNE: We have had two changes during  
20               this time period. So one was a formulary  
21               change in May in which four members who  
22               would be new to being prescribed Vyvanse it  
23               became non-formulary. For those that were  
24               existing, already on, it was continuing  
25               treatment, they were grandfathered. And



1           then we have added a new to market drug,  
2           the Bravado, in May.

3           MS. SCHUSTER: So I think, Liz, that back  
4           to Kanga's experiences that those patients  
5           were not being grandfathered, is that  
6           your --

7           PARTICIPANT: Is there a time frame on  
8           grandfathering?

9           MS. McKUNE: If they were continued in --  
10          if they were continuing in treatment, if  
11          they had been prescribed right before then.  
12          If there was a gap in treatment, they would  
13          have to go through a process, but if it was  
14          continuing --

15          DR. KANGA: And those changes don't affect  
16          grandfathering, right? I mean, they  
17          shouldn't -- doesn't make sense. But one  
18          of the other things we do, over the summer  
19          I'll try to lower doses of medication  
20          because the kid isn't in school anymore.  
21          And sometimes we'll even go off medication,  
22          if the kid can handle it, and we'll restart  
23          medication end of summer. And so if that's  
24          what's being called gap in treatment, we  
25          will still have appointments and I'll check

1 in on them and so on and so forth. If  
2 they're off medication and they go back on  
3 it after a month or two, that's a good  
4 thing to do especially children gaining  
5 weight or...

6 MS. McKUNE: Our pharmacist isn't here, so  
7 I don't -- I don't know the answer to that.  
8 But we do have an appeal process and I  
9 think you could easily make that argument  
10 and it sounds -- you know, so we're  
11 continuing the care, I would think it would  
12 be supported. I don't know for sure,  
13 but...

14 DR. KANGA: Well, I mean, I wrote that -- I  
15 wrote her after we had done the prior  
16 authorizations. We had done all of that.  
17 They weren't even letting us have anything.  
18 So this child is without medication. We  
19 can see them -- I mean --

20 PARTICIPANT: Without any medication?

21 DR. KANGA: Well, I mean, we can write it,  
22 but we want to see the kid before we just  
23 start him blindly on a new medication. You  
24 know what I -- that's how we try to do it.

25 MS. SCHUSTER: So Passport changed Vyvanse,

1 but only for new patients essentially?

2 MS. McKUNE: Yes.

3 MS. SCHUSTER: You're grandfathering the

4 other ones?

5 MS. McKUNE: Yes.

6 MS. SCHUSTER: There should be some

7 mechanism if a kid is titrated off or has a

8 drug holiday, or whatever we want to call

9 it in the summer. As long as the child is

10 still in treatment, they ought to be able

11 to get back on the Vyvanse.

12 MS. McKUNE: Right. There's an appeal

13 process.

14 MS. SCHUSTER: Okay.

15 MS. McKUNE: And the spirit and intent is

16 to continue children. It's not starting

17 brand-new medications that you would start

18 with Vyvanse.

19 DR. KANGA: This is not new. This is not a

20 start from scratch.

21 MS. SCHUSTER: Okay. So, obviously, there

22 is some slippage here. So what do you

23 suggest that Dr. Kanga do?

24 MS. McKUNE: I can give you my card at the

25 end and we can reach out to our Director of

1 Pharmacy.

2 DR. KANGA: Okay. That sounds good. Thank

3 you.

4 MS. SCHUSTER: All right. Abner, did you

5 have any questions about Vyvanse --

6 DR. RAYAPATI: No.

7 MS. SCHUSTER: -- and that situation?

8 Let's see. Who else do we have MCO

9 wise? Aetna?

10 MR. JOHNSON: Yes.

11 MS. SCHUSTER: Yes.

12 MR. JOHNSON: So our pharmacist did provide

13 us a list of changes that -- that have

14 occurred since 2019 with the formulary.

15 And she also advised that there's access to

16 that on our website as well to look at

17 those changes. And I have a handout for

18 anybody that wants to know what those

19 changes are. And she actually put in

20 parenthesis what was done, whether it was

21 removed, if there was an age limit

22 requirement change or anything like that.

23 So does anybody want a copy? I can pass

24 them down.

25 MS. SCHUSTER: Yeah, give -- give Dr. Kanga

1           one for sure.

2           MR. JOHNSON: Okay.

3           MS. SCHUSTER: And Dr. Rayapati over here

4           would be great.

5                    Do you want one, Marc? Marc from

6           Pathways?

7           MR. KELLY: I got one.

8           MS. SCHUSTER: She sent me one. Yeah.

9           Thank you.

10                   Anybody else? So this is a fairly

11           long list. It is helpful because it gives

12           the time frame and it talks about what the

13           changes were, whether they were, you know,

14           by age, by dosage or whatever. I will

15           also -- because I think I have this

16           electronically.

17           MR. JOHNSON: Uh-huh (affirmative).

18           MS. SCHUSTER: So if anybody needs it, if

19           anybody else needs -- Marc, do you want

20           one?

21                    Okay. Thank you very much for that.

22           MR. JOHNSON: No problem.

23           MS. SCHUSTER: Who else do we have?

24           PARTICIPANT: Anthem.

25           MS. SCHUSTER: Anthem. So what's your

1 story, Anthem?

2 MR. RUDD: So my name is Andrew Rudd. I'm  
3 the Pharmacy Director for Anthem. So I  
4 wanted to just talk briefly. You should be  
5 getting -- Sheila, you should be getting a  
6 update, a printout like what Aetna  
7 provided, that breaks it down per quarter,  
8 just kind of a high level. We had six  
9 quantity limit changes. Four of those were  
10 updates to existing limits; two were new  
11 and those were because they were new drugs.  
12 Quantity limits are within the dosing limit  
13 of the package label, so they're just not  
14 indiscriminately determined. There were  
15 six PA changes. Four of those were updates  
16 and then two were -- two new-to-market  
17 drugs, one of those being Spravato. And  
18 then the other was Evekeo VT, was added PA.  
19 Basically, it was looking at diagnosis of  
20 ADHD and then individual of six years of  
21 age or old other, which is verbatim out of  
22 the package label.

23 There were three step therapy updates,  
24 and it was basically adding new drugs within  
25 that class to those updates. And that

1 information is available on the provider  
2 portal as well.  
3 MS. SCHUSTER: And then you're going to  
4 send me that?  
5 MR. RUDD: Yes, ma'am.  
6 MS. SCHUSTER: Okay. Thank you.  
7 And CareSource?  
8 MR. VENNARI: Humana CareSource, yeah. My  
9 name is Joe Vennari, Pharmacy Director. We  
10 had only two changes. The Spravato, the  
11 same as Anthem. We put PA on that for the  
12 new drug. And age limit, it increased to  
13 18 for Clozapine. That's it. And I can  
14 send you those two changes.  
15 MS. SCHUSTER: Okay. What about this  
16 change in the Invega Trinza for the  
17 long-acting injectable to a change to  
18 requiring or requesting the oral medication  
19 instead?  
20 MR. VENNARI: Are you talking about Humana  
21 CareSource specifically here?  
22 MS. SCHUSTER: That's what you had,  
23 Fareesh? You thought it was Humana  
24 CareSource? Does that not sound familiar?  
25 MR. VENNARI: No. I can take a look at

1           that.

2           DR. KANGA: That's an adult issue, so it's

3           not something I have seen.

4           MS. SCHUSTER: Okay. Maybe you could give

5           Dr. Kanga your contact information; would

6           that be all right?

7           MR. VENNARI: That would be fine.

8           MS. SCHUSTER: Because she had that

9           question.

10          MR. SHANNON: But did any of the others

11          have that issue, because we -- maybe it's a

12          WellCare issue.

13          MS. SCHUSTER: Nobody else had changed --

14          none of the other MCOs changed the Invega

15          Trinza? Yeah, I wonder. And WellCare is

16          not here. So let's find out, but let's go

17          on -- why don't you go on and get -- before

18          you leave today.

19          DR. KANGA: I can find --

20          MS. SCHUSTER: Okay. And I'll get in touch

21          with the WellCare folks and see what we can

22          find out.

23          DR. KANGA: -- look into it.

24          MS. GUNNING: Sheila?

25          MS. SCHUSTER: Yeah.



1 MS. GUNNING: I think this is a good  
2 opportunity to reiterate how their P&T  
3 committees work. And, I mean, when I look  
4 over this list from Aetna, it's a lot of  
5 drugs, it's a lot of changes, you know, two  
6 and a half pages.

7 MS. SCHUSTER: Over the course of nine  
8 months --

9 MS. GUNNING: Yeah.

10 MS. SCHUSTER: -- or something.

11 MS. GUNNING: But, I mean, still we have no  
12 input really into that much at all.

13 MS. SCHUSTER: And is the State P&T  
14 Committee still meeting?

15 MR. SHANNON: Yes.

16 MS. SCHUSTER: It is?

17 MR. SHANNON: Yeah. I mean, I see it on  
18 the agenda, so...

19 MS. SCHUSTER: Okay.

20 MR. SHANNON: Yeah, we've made comments  
21 repeatedly that --

22 MS. GUNNING: Yeah, I know.

23 MR. SHANNON: -- they ought to review. The  
24 state one ought to review, just review. It  
25 is a forum we can all go to, but that's

1           never gone anywhere.

2           MS. MUDD: I mean, we've got -- we've got

3           lithium on here. Changes for lithium?

4           That seems a little crazy to me. I mean,

5           some of the other ones, you know, that I

6           try to keep up on the generic forms, but

7           lithium? Really?

8           MS. GUNNING: Well, the thing is, you know,

9           this -- this can all happen, once again, in

10          this, you know, vagueness of a black hole

11          and nobody has any way to counter it. In

12          the old days if we knew that they were

13          going to be taking a long-acting injectable

14          out of circulation or not allow it or

15          whatever without a bunch of hoops, we would

16          be up there raising cane. And, I mean,

17          long-acting injectables -- our state and

18          our department and our Cabinet keep saying

19          they want state of the art. They want --

20          PARTICIPANT: Or that it works, it works.

21          MS. GUNNING: -- to save money. They want

22          to save lives. They want people working.

23          But they're taking away everything that we

24          have that's providing that.

25          MR. KELLY: Well, we're talking about best

1 practices, once again.

2 MS. GUNNING: Again.

3 MR. KELLY: Like we need regulations and

4 formularies that reflect best practices.

5 MS. GUNNING: That support what they talk

6 about.

7 MR. KELLY: That's what we need.

8 MS. GUNNING: Their actions don't match

9 their words.

10 MS. JOHNSON: Medicaid's actions don't

11 match.

12 MS. SCHUSTER: Well, we have --

13 MS. GUNNING: Medicaid's actions don't

14 match behavioral health words, just like

15 Ramona said. So, once again, we're like

16 kind of all this stuff happens in the cloak

17 of darkness. And then even prescribing MDs

18 don't find out until they go to do it.

19 DR. KANGA: That's a lot of our time.

20 That's a lot of my nurse's time, too.

21 MS. GUNNING: Talk about that a little bit

22 more, Fareesh, please? Just about how much

23 time they -- they think that changing one

24 or two of these drugs is no big deal, but

25 tell them the reality.

1 DR. KANGA: Hours. Those PAs are hours and  
2 hours. I mean, I don't -- I'm not  
3 exaggerating. I have myself -- when my  
4 nurse is out, I do my own PAs. And we're  
5 talking two and a half hours. We're  
6 talking a process in one day; we're talking  
7 a process that can continue over two weeks,  
8 if you have to get into appeals. And I'm  
9 in clinic. I mean, I've got other people  
10 to see and I'm -- you know, I'm backed up  
11 and I'm on hold and I just can't get  
12 through. Or you're -- you know, you're  
13 told A person tells you X, and then B tells  
14 you Y. And, I mean, it's just you go  
15 through 15 different people before you get  
16 anywhere. It's hard -- I mean, it sounds  
17 like just submit this paperwork. It is not  
18 that simple.

19 MS. SCHUSTER: It's not that easy.

20 MS. GUNNING: And this is 51 changes. Now,  
21 you know, again, I'd like to go back to  
22 even not knowing about where the regs are  
23 buried and where the hearings are buried in  
24 the regs and all that kind of stuff. All  
25 of us are busy doing other things besides

1 just combing the regs and the e-mails and  
2 looking for when a webinar is going to be  
3 or when a hearing is going to be or when to  
4 file your comments by. I mean, I'm not  
5 sitting there. I'm out in the community.  
6 I'm not sitting at a desk. I don't have an  
7 administrative assistant that sits there  
8 and combs through this stuff for me saying,  
9 oh, you better respond to this.

10 MS. MUDD: I'm a little -- there's -- I  
11 mean, the -- Clozapine is limited as it is.  
12 I think that's interesting that Clozapine  
13 is on this list. That there is a quantity  
14 level limit when -- I mean, you know,  
15 Clozapine, there's a -- there's a quantity  
16 limit on it already.

17 DR. KANGA: And there's -- I mean,  
18 Clozapine, you're monitoring it pretty  
19 closely, not just willy-nilly throwing  
20 Clozapine --

21 MS. GUNNING: I mean, we don't want anyone  
22 to get a granular psychosis, so we're not  
23 going to have them out there taking pill  
24 bottles full. But 51 changes. Oh, by the  
25 way, here's our 51 changes.

1 MR. JOHNSON: I know that -- I understand  
2 the conversation and frustration there. I  
3 just want to -- I did have the opportunity  
4 to be on a conference call with the list,  
5 since we did provide it. I just want to  
6 say the changes that occurred with that  
7 were based on best practices and based on a  
8 lot of meetings, I guess --

9 MS. GUNNING: But meetings with who?

10 MR. JOHNSON: Meetings with people who are  
11 on like -- they have a committee. And I  
12 cannot think of the name of it, but I can  
13 get that to you.

14 MS. GUNNING: P&T Committee?

15 MR. JOHNSON: That they sat with and -- and  
16 they do the recommendations from the FDA,  
17 VA those type of guidelines that are coming  
18 down for those changes. And any -- our  
19 pharmacists let me know that any negative  
20 impact that it could have to a patient or  
21 member regarding a drug change, that  
22 they're giving 30-day notice to the  
23 provider and to the member before that  
24 change becomes effective.

25 MS. GUNNING: Did you know about all this?

1 DR. KANGA: No.

2 MS. GUNNING: What? No?

3 DR. KANGA: No.

4 MS. SCHUSTER: I think the problem is that  
5 there was a time when we had a single  
6 formulary that was the Medicaid formulary.  
7 And we had a P&T Committee and we worked  
8 very hard. In fact, passed legislation to  
9 put an additional psychiatrist on that. So  
10 we had two psychiatrists, one from the  
11 community and one from one of the  
12 universities, because we wanted to be sure  
13 that we had input. And we used to storm  
14 those meetings. I mean, they -- you know,  
15 you had to register weeks in advance and  
16 all this stuff. But we used to be there  
17 and speaking up about the impact of some of  
18 these changes. And it's all changed  
19 because every MCO has its own formulary.

20 And we have recommended, I don't know  
21 how many times, that Medicaid go back to a  
22 single state formulary, which all of you-all  
23 MCOs would be fighting, jumping up and down  
24 and saying, no, you don't want to do that.  
25 The fall-back recommendation, which we also

1 made a number of times, was that the  
2 Medicaid P&T Committee should review these  
3 changes that were being made like the  
4 changes that we had asked for here, and have  
5 an opportunity at a public -- at a more  
6 public hearing to post those changes and get  
7 input from practicing psychiatrists who are  
8 in the field, psychiatric nurse  
9 practitioners who are seeing patients --

10 MS. GUNNING: Patients --

11 MS. SCHUSTER: -- every day.

12 MS. GUNNING: -- patients and their  
13 families.

14 MS. SCHUSTER: Patients and their families  
15 and -- and advocates.

16 MS. MUDD: I mean, we've had this problem  
17 since day one when the -- the MCOs walked  
18 in the door. You know, I mean, they told  
19 us we're going to grandfather people in,  
20 you know, it's going to go fine. And, bam,  
21 it's just been a mess.

22 MS. SCHUSTER: Yeah. I mean, I can think  
23 back to the summer of 2011 when we had a --  
24 we were in the biggest room you could have  
25 up here. It was standing room only. And



1 we had the three MCOs up here. And they  
2 swore to us, on a Bible, that people would  
3 get their medications. They would get  
4 grandfathered in on their medications; they  
5 would never be taken off those medications.

6 MS. GUNNING: And we'd have -- and we'd  
7 have representation.

8 MS. SCHUSTER: Yeah.

9 MS. MUDD: And it was just a flat-out lie.

10 MR. SHANNON: We didn't know what  
11 grandfathered meant.

12 MS. GUNNING: I do remember that.

13 MS. SCHUSTER: Yes, yes, that's right, we  
14 didn't know what grandfathered meant.

15 Do we want to go back and make a  
16 recommendation again just for the hell of  
17 it, just to not let this --

18 MS. GUNNING: Again, I think using the  
19 process that Steve outlined, get it on the  
20 MAC and make it to the MAC and --

21 MS. SCHUSTER: And say that we -- that we  
22 request that the --

23 MR. SHANNON: Yeah. It may slow it down,  
24 but we're not getting a response from  
25 Medicaid.

1 MS. GUNNING: Yeah.

2 MS. SCHUSTER: That the Medicaid P&T

3 Committee would review, at least annually,

4 if not every six months, changes in the

5 formulary for the psychotropic meds.

6 MS. GUNNING: Well, especially when there's

7 going to be so many.

8 MS. SCHUSTER: Okay. Somebody want to make

9 that recommendation?

10 MR. SHANNON: I'll so move.

11 MS. SCHUSTER: All right.

12 MS. MUDD: Second.

13 MS. SCHUSTER: All right. All in favor

14 signify by saying aye.

15 COMMITTEE MEMBERS: Aye.

16 MS. SCHUSTER: Okay. Thank you for

17 bringing up those issues, Fareesh.

18 DR. KANGA: Thank you all for getting to

19 it.

20 MS. SCHUSTER: Because if we don't hear

21 from the practitioners -- and I know you

22 don't have enough time to send e-mails, but

23 I'm trying to take them -- trying to take

24 them and go to the next level with them.

25 DR. KANGA: I mean, I'm glad -- anything to

1 make a day in the life of all of us doing  
2 this work easier.

3 MS. SCHUSTER: So that people get what they  
4 need when they need it without a lot of  
5 hassle.

6 DR. KANGA: Right. Or I'll just stop  
7 getting Board certified.

8 MS. SCHUSTER: Well, don't do that.

9 DR. KANGA: Well, apparently, it doesn't  
10 matter.

11 MS. SCHUSTER: So, Kathy, this next item is  
12 yours, and DMS did not reply to it. Kathy  
13 had asked about the timeline for  
14 implementing single credentialing entity,  
15 which was House Bill 69 in 2018 and House  
16 Bill -- Senate Bill 110. Do you have any  
17 updated information?

18 MS. ADAMS: I've been trying for months.  
19 I've sent it to the DMS issues. I'm a rule  
20 follower, except when it comes to driving  
21 the speed limit, maybe.

22 MS. SCHUSTER: Let's not -- you're on the  
23 court record here. You know, be careful.  
24 You didn't get her name, right? (Laughter)

25 MS. ADAMS: So, yeah, and no response, no

1 response. I've sent another one. I'll get  
2 a response back that says, oh, we'll  
3 research this. And it's like this is a big  
4 Medicaid -- should be a big Medicaid issue.  
5 MS. SCHUSTER: Well, this ought to be a big  
6 MAC issue, because it's --  
7 MS. ADAMS: Why can't you tell us --  
8 MS. SCHUSTER: -- it's every, professional;  
9 right?  
10 MS. ADAMS: Yeah. And so, again, sent  
11 another one just -- I think right before I  
12 sent it to you, I sent another one and  
13 still no response, no update.  
14 MS. SCHUSTER: All right. Yeah. Bart?  
15 MR. BALDWIN: I thought it was going to be  
16 July 1 next year when everything else gets  
17 rolled in, the new contracts. But maybe I  
18 just -- maybe I just assumed that. But if  
19 you're not getting a response --  
20 MR. SHANNON: She addressed this in the  
21 committee last week.  
22 MR. BALDWIN: I mean, that was months ago.  
23 It could change.  
24 MS. ADAMS: But that was a verbal thing --  
25 MR. SHANNON: Yeah, I know, I know.

1 MS. ADAMS: -- that she said at one of the  
2 hearings. I believe what she said was  
3 that, I've got my chief somebody --  
4 MR. SHANNON: Yeah, that's right. Yeah.  
5 MS. ADAMS: -- solely assigned to this  
6 issue and it's taking much longer than we  
7 thought, and we're going to do an RFP for  
8 the single credentialing agency.  
9 MR. SHANNON: That was...  
10 MS. ADAMS: Okay. So what's the timeline?  
11 MS. SCHUSTER: Right.  
12 MS. ADAMS: When -- when can we expect this  
13 to happen?  
14 MR. SHANNON: Yeah, the Chief of Staff is  
15 going to address this issue, Medicaid Chief  
16 of Staff. That's her task.  
17 MS. SCHUSTER: Who is that?  
18 MR. SHANNON: I wrote her name down  
19 somewhere.  
20 MR. BALDWIN: Yeah.  
21 MR. SHANNON: She's recently hired.  
22 MR. BALDWIN: Recently -- yeah, I seen her  
23 in a committee hearing. I didn't know her  
24 before.  
25 MS. SCHUSTER: Do we want to ask the MAC to

1 put that on their agenda? Because that's  
2 actually a MAC issue.  
3 MS. GUNNING: I think it's a MAC issue.  
4 MS. SCHUSTER: It really is.  
5 MS. GUNNING: It's a MAC issue.  
6 MS. SCHUSTER: All right. Valerie, you  
7 want to make that motion?  
8 MS. MUDD: All right.  
9 MS. SCHUSTER: Second?  
10 MR. SHANNON: Second.  
11 MS. SCHUSTER: Steve. All in favor signify  
12 by saying aye.  
13 COMMITTEE MEMBERS: Aye.  
14 MS. SCHUSTER: All right. Boy, Beth's  
15 going to be really excited when I call her  
16 with all these things.  
17 MR. BALDWIN: Going to take over their  
18 agenda.  
19 MS. SCHUSTER: Yeah. Update on Kentucky  
20 Health. October 11th is the day of the  
21 oral arguments in front of The Court of  
22 Appeals, the Federal Court of Appeals on  
23 the Medicaid waiver. So that also is the  
24 day of the Kentucky Voices for Health  
25 annual meeting, which you-all are invited

1 to, which will be in Lexington. It's going  
2 to be a good program. But we will have  
3 eyes and ears in D.C. at that hearing, and  
4 I'm sure we'll be getting little text  
5 updates and so forth.

6 MR. SHANNON: Live streaming.

7 MS. SCHUSTER: Live streaming, yeah.

8 PARTICIPANT: When did you -- what was the  
9 date, Sheila?

10 MS. SCHUSTER: October 11th, so Friday.  
11 And I think they start at either 9:00 or  
12 9:30.

13 In your handout materials, you know,  
14 the KI-HIPP is still going forward. That's  
15 the program where Medicaid folks are  
16 encouraged right now to take advantage of  
17 their employers' insurance. And they've  
18 sent letters out to about 35,000 people on  
19 Medicaid, and another group -- another group  
20 of 35,000 letters is supposed to go out in  
21 September. Kentucky Voices for Health,  
22 Kentucky Center for Economic Policy, and  
23 Kentucky Equal Justice Center have done an  
24 analysis of KI-HIPP, which is this front and  
25 back, which really should have you -- have

1 people pause about getting into that  
2 program.

3 As far as we can tell, people are  
4 going to have to pay the premium themselves  
5 and then get reimbursed, which is certainly  
6 a problem for most of our folks on Medicaid.  
7 Also, if they see a provider who is not a  
8 Medicaid provider, even though they are  
9 covered by the employer's insurance, they  
10 are responsible for all the cost sharing.  
11 And those copays and deductibles and so  
12 forth are going to be a whole lot higher  
13 than they are on the Medicaid program. We  
14 also are not sure what happens if the person  
15 loses their Medicaid coverage, whether they  
16 stay on the employer's insurance or not. So  
17 there's a whole transition piece here that  
18 we have concerns about. So we're  
19 suggesting -- and I don't know if any of you  
20 had -- Kelly, have you had people, or Val,  
21 come with these letters and ask you about  
22 them?

23 MS. GUNNING: No.

24 MS. SCHUSTER: Okay. So I have --

25 MS. GUNNING: That's scary.



1 MS. SCHUSTER: Yeah, I mean, they're --  
2 MS. GUNNING: They probably don't even look  
3 at them.  
4 MS. SCHUSTER: Well, another 35,000 letters  
5 are going to go out. So I just suggest  
6 that you really have people be careful.  
7 MS. GUNNING: Because usually when they get  
8 them, if they think it's something to do  
9 with terminating their benefits, they'll  
10 bring it to us.  
11 MS. SCHUSTER: Yeah.  
12 MS. GUNNING: I haven't had that one, have  
13 you?  
14 MS. SCHUSTER: It's not mandatory yet.  
15 There is some question about whether  
16 they're going to try to make it mandatory.  
17 Right now it's voluntary. And I think they  
18 said 179 people have signed up, so,  
19 obviously, there's not been a huge uptick.  
20 But if they get frustrated with that, my  
21 concern is that they might start making  
22 it -- try to make it mandatory, which is  
23 really going to be a problem for our folks.  
24 Anything new on the impact of copays?  
25 Yeah, Bart?

1 MR. BALDWIN: Yeah, just to comment on  
2 the --  
3 MS. SCHUSTER: KI-HIPP?  
4 MR. BALDWIN: Yeah.  
5 MS. SCHUSTER: Yeah.  
6 MR. BALDWIN: I went to a couple of  
7 meetings on this and was trying to dig down  
8 why would anybody do this? Why? What's  
9 the benefit? Because, I mean, your copays  
10 stay at the Medicaid copay. So you don't  
11 go to the health -- the commercial health  
12 insurance, because -- I mean, we all know  
13 that going off Medicaid onto commercial  
14 health insurance is not a cost neutral  
15 event.  
16 MS. GUNNING: No.  
17 MR. BALDWIN: I mean, it's much, much more  
18 costly --  
19 MS. GUNNING: Yeah.  
20 MR. BALDWIN: -- to be on commercial -- any  
21 type of plan. But you keep your Medicaid  
22 copays. But, you know, really, the only  
23 thing I found, unless you just really get a  
24 huge promotion, you know, you can go off  
25 Medicaid eventually. You're making a lot

1 more money because of the benefit cliff.  
2 But if there's potential to get other  
3 members of your family covered through  
4 this. So if you have a child that's on  
5 Medicaid and -- for diagnosis reason, I  
6 assume, but you can't -- your other members  
7 of your family are not on any -- don't  
8 qualify for Medicaid or can't afford the  
9 commercial plan through an employer, then  
10 could potentially get them essentially  
11 covered -- the whole family covered under  
12 Medicaid through this. They pay --  
13 Medicaid will pay the premium for the whole  
14 family if its cost -- if it meets their  
15 cost --

16 MR. SHANNON: If it's cost effective for  
17 Medicaid.

18 MR. BALDWIN: -- if it's cost effective for  
19 Medicaid. And if you have a really high  
20 needs, high-utilizer child, then that could  
21 potentially still be cheaper for them to  
22 pay the premiums versus those services. I  
23 know that gets into the weeds, but I was  
24 just trying to dig in what -- you know,  
25 like you said, why would someone take on

1 the responsibility of --  
2 MS. SCHUSTER: Right.  
3 MR. BALDWIN: -- higher -- high risk, you  
4 have to -- you know, it's riskier in a  
5 sense. You have to pay the premiums and  
6 get reimbursed, which that's a problem for  
7 anybody, especially if you're at that  
8 income level.  
9 MS. SCHUSTER: Right.  
10 MR. BALDWIN: So I was trying to dig down,  
11 what could be the potential benefit?  
12 That's the only thing I could -- which  
13 could be -- for some families, could be a  
14 really good thing.  
15 MS. SCHUSTER: Medicaid is arguing that it  
16 expands the network for the individuals,  
17 because they now have access to  
18 non-Medicaid providers who are covered by  
19 the employer's insurance plan.  
20 MS. GUNNING: Not fully probably.  
21 MS. SCHUSTER: Well, except that there's a  
22 cost to it.  
23 MS. GUNNING: Yeah, there's a cost.  
24 MS. SCHUSTER: So I'm not -- I'm not so  
25 sure that that's -- how much of a benefit

1           that is.

2           MR. BALDWIN: Yeah, but I think --

3           MS. SCHUSTER: Is that your understanding,

4           too?

5           MR. BALDWIN: Yeah, yeah, I think --

6           MS. SCHUSTER: I mean, that's Medicaid's

7           argument that the people --

8           MS. GUNNING: That's the risk, though, for

9           the people.

10          MS. SCHUSTER: -- that the people would

11          have a greater range of providers. I don't

12          think -- I don't think that's true on the

13          behavioral health side, quite frankly.

14          MR. BALDWIN: No, I wouldn't think so.

15          Well, and they did say that in Kentucky --

16          which this number surprised me was this

17          high, but they said 92 percent of providers

18          in Kentucky are Medicaid of all the --

19          MS. SCHUSTER: I absolutely do not believe

20          that.

21          MS. GUNNING: No freakin' way. No freakin'

22          way.

23          MR. BALDWIN: I --

24          MS. SCHUSTER: I have heard that, too.

25          MR. BALDWIN: Because that was --

1 MS. SCHUSTER: Not in dentistry, not  
2 psychiatry.  
3 MR. BALDWIN: I thought that would be  
4 60 percent or 70 percent, so...  
5 MS. GUNNING: Ain't no damn way.  
6 MR. BALDWIN: Yeah. So...  
7 MS. SCHUSTER: You know, we're hearing more  
8 and more, even family practice  
9 physicians --  
10 MR. BALDWIN: Yeah.  
11 MS. SCHUSTER: -- who are not taking  
12 Medicaid. So to say that 92 percent of  
13 providers are Medicaid providers is --  
14 PARTICIPANT: Of all providers?  
15 MS. SCHUSTER: Of all providers.  
16 MR. BALDWIN: Not just behavioral health.  
17 Yeah, I think that's --  
18 PARTICIPANT: No.  
19 MS. SCHUSTER: It's certainly not true of  
20 psychology, I'll tell you that.  
21 MS. GUNNING: No, absolutely not.  
22 MS. SCHUSTER: Very few psychologists who  
23 opted into --  
24 MS. GUNNING: Not true. Not dentists. We  
25 have one in all of Lexington.

1 MR. BALDWIN: Well, and I -- and I wonder  
2 if you just take in all providers, all  
3 primary care and hospitals and everything.  
4 By the time you get to -- the numbers  
5 work -- may work out to 92 percent, but we  
6 know for certain that psychologists in  
7 certain areas it's nowhere near that.  
8 So...

9 MS. MUDD: I'm looking at -- I've got -- it  
10 looks like a PowerPoint. I don't know  
11 where it came from. Oh, the Consumer  
12 Rights and Client Needs TAC. Now it says,  
13 Goals are -- designed to give Medicaid  
14 members the tools to afford quality  
15 comprehensive coverage in the commercial  
16 marketplace while also saving Commonwealth  
17 on healthcare expenses. Says this may make  
18 family coverage more affordable and may  
19 widen healthcare networks.

20 MS. SCHUSTER: Yeah.

21 MS. MUDD: There you go.

22 MS. SCHUSTER: That's what they're  
23 claiming.

24 MR. BALDWIN: So you have -- would  
25 potentially have access to providers you

1 don't on Medicaid.

2 MR. SHANNON: Not behavioral health.

3 MS. SCHUSTER: Yeah, not behavioral health.

4 MS. GUNNING: You will also have to be very  
5 careful to see only ESI providers who also  
6 accept Medicaid.

7 MS. SCHUSTER: Yeah.

8 MR. BALDWIN: The risk of it.

9 MS. GUNNING: Well, since 92 percent do  
10 that, it shouldn't be a problem.

11 MR. BALDWIN: I think in all this, the  
12 waiver and getting folks off of Medicaid  
13 and into a commercial plan, I just -- I  
14 mean, we're about 15, 20 years past the  
15 time where anybody thought commercial  
16 health insurance was good.

17 MS. SCHUSTER: Yeah.

18 MR. BALDWIN: That's just speaking from my  
19 own personal experience. I've paid more,  
20 got -- for less for every year for the last  
21 20 years.

22 MS. SCHUSTER: Yeah.

23 MR. BALDWIN: So --

24 MS. SCHUSTER: No. I think that's right.

25 MR. BALDWIN: -- and that's not --



1 MS. GUNNING: I could buy a new house for  
2 what mine --

3 MR. BALDWIN: -- commercial insurance in  
4 general. I mean, everybody deals with that  
5 personally. But I don't know how that's a  
6 great move for anybody, but anyway.

7 MS. GUNNING: Although good game --

8 MS. SCHUSTER: Any new information on  
9 impact of copays? Anybody heard any  
10 stories? We're still trying to get the  
11 word out about people, you know, at or  
12 below 100 percent of the federal poverty  
13 level. The Public Assistance Reform Task  
14 Force meetings, we had a meeting this past  
15 month in August. You-all will remember  
16 House Bill 3 this last session that was  
17 going to drug test everybody who's going to  
18 get public assistance, was also going to  
19 require people to have picture IDs in order  
20 to use food stamps. We're going to put  
21 work requirements in for KTAP and some  
22 other programs.

23 And the bill didn't go any place, but  
24 now they have created this task force. It  
25 is co-chaired by Senator Stan Humphries from

1 far western Kentucky, representative David  
2 Meade from Lincoln County, who was one of  
3 the co-sponsors of the original bill. Has  
4 one democrat on it, Nima Kulkarni, who's a  
5 freshman Democrat, an immigration attorney  
6 from Louisville. Russell Webber from  
7 Bullitt County, Republican. Whitney  
8 Westerfield from Hopkinsville, the senator.  
9 MR. BALDWIN: Max Wise.

10 MS. SCHUSTER: Max Wise, yeah, which is  
11 interesting, from Taylor County.

12 We did get Bill Wagner on it. Bill  
13 Wagner is the long-time head of the Family  
14 Health Center, the FQHC in Louisville. And  
15 he's been great at asking some really good  
16 questions on this thing. Also, Elizabeth  
17 Caywood, the Deputy Commissioner from DCBS,  
18 has been actually a very positive member.  
19 There's supposed to be a district court  
20 judge, but nobody's ever shown up in that  
21 spot.

22 We had some testimony. We were able  
23 to give testimony last August 19th about  
24 some of the problems with the  
25 recommendations, and I gave a long diatribe

1 about medically frail. And we really got  
2 some good -- I thought some good attention,  
3 particularly from Senator Westerfield, who's  
4 also the legal counsel for Pennyroyal Comp  
5 Care Center, who really was kind of  
6 exercised by the time we finished about all  
7 the problems with the attestation form and  
8 these kind of things and wants to add to the  
9 agenda having the Cabinet come and answer  
10 some of the questions that we had about the  
11 attestation form. So I thought that was  
12 progress.

13 They were supposed to meet on  
14 September 9th and they have cancelled that  
15 meeting. They're going to meet twice in  
16 October and then again in November. But  
17 there are a lot of people that are trying to  
18 make sure that the recommendations that come  
19 out of this are not as onerous as House  
20 Bill 3 was. Do you want to guess what the  
21 amount of fraud is in SNAP and TANF? One  
22 percent.

23 MS. GUNNING: I was going to say low.

24 MS. SCHUSTER: One percent. So they have  
25 done all of this legislation around, you

1 know, drug testing people and picture IDs  
2 and all this stuff for a one-percent fraud  
3 rate. And even some of the legislators who  
4 clearly came thinking they were going to go  
5 after waste, fraud and abuse were kind of  
6 like, what, one percent. So that was very  
7 positive, I thought. So we'll let you know  
8 when the next -- the next meeting is. I  
9 think it's -- I don't want to guess because  
10 I can't remember. It's like October 9th  
11 and then October 30th, but we'll let you  
12 know.

13 I mentioned the teleconferencing. I  
14 don't think that we need it because we  
15 haven't had any trouble getting membership  
16 here.

17 Mary, can you give us any update on  
18 redesign of 1915(c) waivers? Are you still  
19 on that committee?

20 MS. HASS: I'm still on that committee. I  
21 can't give you any -- I don't think it's  
22 going anywhere, because I know Johnny is on  
23 there, too. I mean, personally? This is  
24 my personal opinion. I think they're just  
25 wanting us to rubber stamp some things they

1           want to do. But I have seen nothing  
2           productive come out of it, other than they  
3           are doing some rate setting.  
4           MR. CALLEBS: New rates coming out in the  
5           fall.  
6           MR. SHANNON: Yeah.  
7           MS. HASS: And so...  
8           MR. CALLEBS: Don't hold your breath if  
9           you're a provider.  
10          MS. HASS: The one gentleman felt positive  
11          on the rate settings. I don't -- again,  
12          I'm an advocate, so I really don't get into  
13          what providers are being paid one way or  
14          another. The ones that were on that seemed  
15          to think that it was positive from what I  
16          heard them say.  
17          MR. SHANNON: Not everyone on it thinks  
18          that way.  
19          MS. HASS: Okay. That's what I'm saying.  
20          MR. SHANNON: Knowing someone who serves on  
21          it, that person has great reservations and  
22          is not permitted to give details. But I  
23          know it because I'm that person.  
24          MS. HASS: But you're not -- are you on the  
25          big advisory or --

1 MR. SHANNON: No. I'm on the rate study.  
2 MS. HASS: Okay. Thank you.  
3 MR. SHANNON: My sense is that they have  
4 made tweaks around the edges. They've  
5 changed some programs; they've changed some  
6 definitions. Two waivers are seeing a  
7 fairly large reduction overall in terms of  
8 dollars, you know, close to 10 percent.  
9 PARTICIPANT: Did he say reduction?  
10 MS. SCHUSTER: Reduction.  
11 MR. SHANNON: Yes, reduction. The cost --  
12 MS. GUNNING: Ten (10) percent in each one,  
13 Steve?  
14 MR. SHANNON: The category of the waiver is  
15 receiving about a 10 percent reduction.  
16 And there's six waivers, so four are not.  
17 It has to be budget neutral. So when they  
18 made changes, there essentially has to be  
19 losers if there's any winners at all, so --  
20 but it's not going to be available, I don't  
21 think -- maybe October is when they're  
22 going to release it to you-all.  
23 MS. HASS: So we have a meeting coming up  
24 on September the 12th --  
25 MR. SHANNON: Okay. Maybe it's then.

1 MS. HASS: -- is the next -- is the next --  
2 MR. SHANNON: Hopefully -- okay, you should  
3 see it then.  
4 MS. HASS: But if you ask my general  
5 opinion, my general opinion, I do not see  
6 much good that has come out of it. You  
7 know, again a couple things that I had  
8 off -- you know, that I was concerned  
9 about, it's going back to give it to the  
10 comment line and have I gotten any --  
11 MR. SHANNON: Right.  
12 MS. HASS: -- comment back on the comments  
13 I made? No. So, again, I sit on the big  
14 committee, so -- I mean, I'm not overly  
15 enthused. Maybe after September 12th I'll  
16 be a little bit more enthused. But right  
17 now I just -- I just feel like it's rubber  
18 stamp and -- the one thing that I feel most  
19 negative about is that -- and I brought  
20 this up to two or three senators, is that  
21 the families that I recommended to be on --  
22 someone like the case management, quality  
23 of care person directed, all of -- well,  
24 excuse me. Of the four families I  
25 recommended, three of them resigned just

1 because they felt like they were not being  
2 taken seriously. And these are people who  
3 have individuals accessing the Medicaid  
4 system. And these are people with very  
5 severe behavioral issues and brain injury  
6 on top. They're behavioral issues and  
7 brain injury issues. So that's what I'm  
8 most about. And I will bring that up on  
9 the September 12th meeting that I felt  
10 that, again, the families were really not  
11 taken seriously on the subcommittees.

12 MR. CALLEBS: One other big change, Sheila,  
13 around case management is that the case  
14 managers are going to be given the  
15 authority to prior authorize services, and  
16 care-wise remove from that equation, so  
17 taken out as the middle man. So when care  
18 managers go into MWMA and put in a plan,  
19 they will automatically generate PAs and be  
20 able to theoretically kind of streamline  
21 that --

22 MR. SHANNON: That should expedite the  
23 process.

24 MR. CALLEBS: -- plan approval so that you  
25 can access services and maybe decrease



1 potential for gaps in there. So I think  
2 most people say that's a positive move.  
3 MS. SCHUSTER: Yeah.  
4 MR. CALLEBS: With a lot of training  
5 upfront, make sure it goes well, but -- so  
6 that's coming as well by the end of the  
7 year --  
8 MS. SCHUSTER: Okay.  
9 MR. CALLEBS: -- with the case managers.  
10 MR. BALDWIN: With the case managers. Can  
11 the case managers request the PAs or --  
12 when they put it in the treatment plan it  
13 automatically generates --  
14 MR. CALLEBS: For most services. Some of  
15 the higher cost services will still require  
16 Medicaid approval, but even still, you can  
17 get the kind of bread and butter services  
18 approved and PAs will automatically  
19 generate. And it will be a single PA, I'm  
20 told, that will be present on MWMA, that  
21 every --  
22 MR. SHANNON: Which is an online management  
23 system, MWMA.  
24 MR. CALLEBS: Yes. And every provider on a  
25 person's plan can go in and see -- see the

1 PA and the units and the approvals. There  
2 will no longer be PAs -- multiple PAs  
3 generated and sent out to all providers on  
4 the plan. Go to MWMA see a single PA for  
5 that person. We're told. So that's the  
6 plan.

7 MS. SCHUSTER: So what's --

8 PARTICIPANT: That's a good question --

9 MS. SCHUSTER: -- what's the overall  
10 timeline on this thing? I mean, is there  
11 going to be an end to this at some point?

12 MR. CALLEBS: I was told --

13 MS. SCHUSTER: It feels like it's been  
14 going on forever, so...

15 MR. CALLEBS: Oh, specifically for the PA.

16 MS. SCHUSTER: No, no. I meant for the --  
17 for the whole redesign --

18 MR. SHANNON: The Navigant, the redesign.

19 MS. SCHUSTER: -- the Navigant redesign.

20 MR. SHANNON: I think that they're still  
21 wrapping up kind of overarching changes.  
22 And then they'll get into more detail in  
23 Phase 2.

24 MR. CALLEBS: In 2020. I think it will run  
25 all through 2020 is my --

1 MR. SHANNON: Yeah. I mean, it's...

2 MS. HASS: At a cost of what?

3 MS. SCHUSTER: Okay. So we have that to

4 look forward to.

5 Anything else, Mary, on the ABI

6 services?

7 MS. HASS: Yes, I have a couple things. On

8 ABI services the good news is -- and a

9 couple people here remember when I

10 questioned the amount of slots that ABI had

11 on their long-term care and that we were

12 accessing all of those, well, somebody in

13 the ABI branch -- and I see nobody from

14 Medicaid is here, I wanted to bring this

15 up -- they found 27 additional ABI

16 long-term care slots, which we are very

17 appreciative of. That means 27 people who

18 have been on the long waiting list are

19 receiving care now.

20 MS. SCHUSTER: Wow, good.

21 MS. HASS: So that was good news.

22 MS. SCHUSTER: Did they take them away from

23 short term or did they just find --

24 MS. HASS: No, no, no. No, the acute.

25 There's the two, the acute --

1 MS. SCHUSTER: Acute.

2 MS. HASS: -- and the long-term --

3 MS. SCHUSTER: Yeah.

4 MS. HASS: -- long-term care. No, that

5 they have to be -- they were all long-term

6 care. Those were where our longest waiting

7 list was. At the present -- or, excuse me.

8 When those came out, there was not a

9 waiting list for acute, but I did hear the

10 other day that there are a few people now

11 waiting on the acute. I do not know the

12 exact numbers since I'm not getting any

13 comments back. So we'll continue on the

14 search.

15 The thing that's most troubling to me,

16 and this is brought up to me by both a

17 provider and a family member, is, is that if

18 you're under the acute care, that they are

19 telling the family that they -- if they have

20 been on there for a fairly long term, say,

21 over two years, they will then have to

22 decide to go on the long-term care. But

23 right now, there's a waiting list. So

24 you're receiving services under the acute,

25 but then you would have to go under the

1 long-term care. Now, I've not gotten a  
2 response back on that, but that's very, very  
3 troubling, because you can have somebody  
4 who's been receiving services. And a lot of  
5 our folks the reason that they were under  
6 the acute is because there's a lot of  
7 behavioral issues. So we argued for that  
8 that they were able to stay under the acute  
9 because of their more heavily needs, or  
10 whatever, and that they were better served  
11 under the acute, which we all recognize  
12 acute initially was for rehab only, but  
13 that's not the way it has worked out in the  
14 process. So I'm trying to get answers on  
15 that.

16 And then the other thing that we're  
17 working on, both Diane and I are working  
18 on --

19 MS. SCHUSTER: Wait. Hold on a minute.

20 MS. HASS: Sure.

21 MS. SCHUSTER: Let me go back to this. Are  
22 they telling people if they are on acute  
23 for two years plus, or some length of time,  
24 that they have to get off --

25 MS. HASS: Yes.

1 MS. SCHUSTER: -- acute?  
2 MS. HASS: Yes.  
3 MS. SCHUSTER: So they have to empty out  
4 that slot, make that slot available to  
5 acute and -- but there is no slot over in  
6 long-term care.  
7 MS. GUNNING: Right.  
8 MS. SCHUSTER: So are they without services  
9 at that point?  
10 MS. HASS: Yes.  
11 MS. GUNNING: Right.  
12 MS. HASS: Yes. So we haven't got that --  
13 it has not happened in reality. But,  
14 again, it makes no sense. So, again, I'm  
15 working on that issue trying to -- so  
16 anyway. So right now it's -- and for the  
17 families who have been told that,  
18 especially if you have someone who has --  
19 the one family that I'm working real hard  
20 with right now, the one that was told this,  
21 the person has severe needs. I mean,  
22 unfortunately, there are a lot of  
23 behavioral issues that are not going to be  
24 able to be served under the long-term care.  
25 It's just not.

1 MS. SCHUSTER: And there is no other --

2 MS. HASS: Well, we have two -- we have two  
3 waivers: Acute, long-term care.

4 And, you know, then we have other  
5 folks who are coming into the system that,  
6 you know, they're automatically all going to  
7 long-term care, which I can't understand.  
8 Yes, this person was fairly far post, but  
9 never received any type of rehab initially.  
10 So I'm arguing that case. I'm working on  
11 that one, too. But those are just a couple  
12 issues which I was hoping Medicaid would be  
13 here that I could ask that.

14 MS. SCHUSTER: They boycott us because we  
15 meet over here.

16 MS. HASS: I know, I understand. I  
17 understand. Bad people.

18 So anyway, and the other thing that  
19 Diane and I are working with again relates  
20 back to the waivers, is that we are seeing  
21 with the right supports a lot of our folks  
22 can be employable. We have a doctor at UK,  
23 Peter Meulenbroek -- and I probably  
24 butchered his last name, so I -- forgive me  
25 about that. But he has done a series of

1 studies and he's researching that on  
2 people -- not just brain injury, but -- his  
3 main focus is brain injury and a couple  
4 other spinal cord injuries, and there's one  
5 other and I can't remember what it is right  
6 now. But anyway, but he's showing great  
7 progress. He's working with two or three of  
8 our clients who are in the waiver.

9 So my thing is, how can we get his  
10 services. Now, he's got a -- he's got a  
11 grant right now paying for it going back,  
12 because under the waiver they say supportive  
13 employment will not pay for these services.  
14 I know. I know. So anyway, so I'm working  
15 on that. Those are the issues I'm working  
16 on right now.

17 MS. SCHUSTER: Okay. We're very glad we  
18 have you, Mary, and Diane as well.

19 MS. HASS: Well, and Diane has done a  
20 lot -- the way this is really evident,  
21 Diane is really the clinical person and  
22 then I take the studies and I reach it down  
23 into how it's going to affect real families  
24 and -- and real people. So, you know, it's  
25 a good partnership.



1 MS. SCHUSTER: So going into the 2020  
2 session, are you-all fighting for more  
3 long-term care slots?  
4 MS. HASS: Yes. All this is to be  
5 determined.  
6 MS. SCHUSTER: Okay.  
7 MS. HASS: We're literally right now  
8 working with the National Brain Injury  
9 Association, because we're looking at our  
10 agenda. We'll definitely do the helmets  
11 again on children. And then we're looking  
12 whether it should be a commission on brain  
13 injury; should there a department of rehab.  
14 How do we get these issues really addressed  
15 for people with brain injuries.  
16 MS. SCHUSTER: Okay.  
17 MS. HASS: But those -- those are to be  
18 determined because we're still in the  
19 process right now working on those.  
20 MS. SCHUSTER: All right.  
21 MS. HASS: And working on bill sponsors.  
22 MS. SCHUSTER: Thank you. I think we have  
23 lots of recommendations. I'm not looking  
24 for any more because we have about ten.  
25 MS. HASS: No.

1 MS. SCHUSTER: Other issues and updates  
2 from anyone?  
3 MR. SHANNON: I have an update on the  
4 nonemergency transportation.  
5 MS. SCHUSTER: All right, Steve.  
6 MR. SHANNON: I looked at the reg. And the  
7 reg says, the person needs to use a  
8 stretcher. Yeah, nonemergency, 907 KAR  
9 1:060. This is ambulance ride with  
10 nonemergency ambulance services, a  
11 nonemergency ambulance service who --  
12 within -- to provide within a medical  
13 service area shall be covered if the  
14 recipient's medical condition warrants  
15 transport by stretcher.  
16 MS. SCHUSTER: But nobody has said that to  
17 you?  
18 MR. KELLY: No. Ambulatory. They said if  
19 they're ambulatory.  
20 MR. SHANNON: They don't need a stretcher.  
21 MS. GUNNING: We'll put everybody on the  
22 stretcher.  
23 MR. SHANNON: Yeah. Warrants transport  
24 by --  
25 PARTICIPANT: Can't walk -- put them on a

1                   stretcher.

2                   MR. SHANNON: But, again, if you're --

3                   PARTICIPANT: Put them on a stretcher.

4                   MR. SHANNON: Wait, wait, hold on. If you

5                   don't want to transport the person, you're

6                   going to say, it doesn't warrant a

7                   stretcher.

8                   PARTICIPANT: Right.

9                   MR. SHANNON: So it's a Medicaid problem;

10                  it's the reg problem.

11                  MS. SCHUSTER: What's the reg number?

12                  MR. SHANNON: 907 KAR 1:060.

13                  MS. SCHUSTER: Okay. Good for you.

14                  PARTICIPANT: Has it always been that way,

15                  Steve, or is that a recent change?

16                  MR. SHANNON: I didn't check. I think it's

17                  always been that way.

18                  MS. SCHUSTER: I think it probably has

19                  been.

20                  MR. SHANNON: Medicaid has no interest on

21                  putting the reg on hold, the emergency

22                  piece.

23                                They aren't being put on hold to

24                                Stephanie Bates' knowledge.

25                  MS. SCHUSTER: Are you talking about the

1 BHSO regs?  
2 MR. SHANNON: BHSO regs.  
3 MS. SCHUSTER: Okay.  
4 MR. SHANNON: Comments submitted by the BH  
5 TAC during the comment period.  
6 MS. SCHUSTER: They were submitted by the  
7 Kentucky Mental Health Coalition.  
8 MR. SHANNON: Yeah, so there's comments.  
9 MS. SCHUSTER: Yeah.  
10 MR. SHANNON: But I think that's her  
11 insight that -- and I never thought the BH  
12 TAC could submit comments. I mean, we  
13 could, but other people didn't.  
14 MR. BALDWIN: That's interesting.  
15 MR. SHANNON: Now we know.  
16 PARTICIPANT: Can we collect all of ours  
17 and we submit them as a group?  
18 MS. SCHUSTER: Yeah, yeah, we could.  
19 MR. SHANNON: Yeah, and missed the date.  
20 MR. BALDWIN: The TAC. Yeah, they got  
21 plenty of comments.  
22 MR. SHANNON: They got comments. But going  
23 forward, TACs ought to be submitting  
24 comments, right? That's the message from  
25 that e-mail.

1 MS. MUDD: I thought we weren't allowed to  
2 talk to anybody but the MAC.  
3 MR. SHANNON: It's comments.  
4 MS. SCHUSTER: Is that consistent with our  
5 big advisory to the MAC?  
6 MR. SHANNON: She asked if they were  
7 submitted. That must mean they're allowed.  
8 MR. BALDWIN: Maybe Stephanie is trying to  
9 give us a little do this and try this.  
10 MR. SHANNON: I got to be in Lexington at  
11 4:00.  
12 MS. SCHUSTER: The golden rod sheet, one  
13 side are managed care forums that the MCOs  
14 are having for all providers. So I'll get  
15 this to you electronically. You can send  
16 it out. The other side are a series of  
17 advocacy training that Kentucky Voices for  
18 Health and other organizations working with  
19 them. They're really neat. What we do is  
20 do the first hour and a half. It's about  
21 Medicaid and SNAP and TANF, and the census,  
22 and housing and mental health and substance  
23 use. In other words, issues briefing. And  
24 then the second half is my super-duper  
25 Dr. Schuster, everybody should be an

1 advocate. And you just really don't want  
2 to miss that. So these are free. Sign up.  
3 We're coming to Morehead. Did you see  
4 that? Okay. So spread those around.

5 We are not meeting on election day.  
6 We changed that meeting to the Monday,  
7 November the 4th. We'll be here in the  
8 annex at 1:00. And then the MAC meeting is  
9 September 26. And we are adjourned if  
10 nobody else has anything else to add.

11 MR. KELLY: So moved.

12 MS. SCHUSTER: So moved. All right. Take  
13 care. Thank you all very much.

14 \* \* \* \* \*

15 THEREUPON, the proceedings concluded at  
16 3:02 p.m.

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2  
3 STATE OF KENTUCKY )  
4 COUNTY OF FAYETTE )  
5

6 I, JOLINDA S. TODD, Registered  
7 Professional Reporter and Notary Public in and for  
8 the State of Kentucky at Large, hereby certify that  
9 the foregoing record represents the original record  
10 of the proceedings of the Behavioral Health  
11 Technical Advisory Committee; the record is an  
12 accurate and complete recording of the proceeding;  
13 and a transcript of this record has been produced  
14 and delivered to the Department of Medicaid  
15 Services.

16 My commission expires: August 24, 2023.

17 IN TESTIMONY WHEREOF, I have hereunto set  
18 my hand and seal of office on this the 27th day of  
19 September 2019.  
20  
21

22 JOLINDA S. TODD, RPR, CCR(KY)  
23 NOTARY PUBLIC, STATE AT LARGE  
24 ID# 449787  
25